

# SOUTH BEND, IN COAL LINE TRAIL PHASE II CI SERVICES IN THE LAPORTE DISTRICT

(DES 2201235)

## TROYER GROUP LETTER OF INTEREST



### Dear Selection Committee,

Troyer Group is proud to serve South Bend, with a long history of delivering infrastructure that connects people and strengthens the places they call home. Our team brings recent experience inspecting trails, pedestrian infrastructure, transportation improvements, and community-facing construction projects throughout northern Indiana. That local knowledge, combined with our experience delivering complex public infrastructure, makes us well suited to serve as construction inspection partner for the Coal Line Trail Phase III project.

**We care about Bicycle and Pedestrian Infrastructure in South Bend, having been involved in numerous local projects.** We understand that successful delivery requires more than verifying construction against the plans. It requires careful attention to safety, accessibility, drainage, utility coordination, construction sequencing, documentation, and the experience of the people using and living alongside the project.

**Project Supervisor, Scott Carter brings more than 30 years of infrastructure construction and inspection experience.** This includes nearly 60 inspection projects involving trails, active roadways, ADA-compliant sidewalks, intersections, drainage improvements, and multimodal infrastructure. Scott understands the day-to-day demands of construction inspection and the importance of identifying issues early, communicating clearly, and maintaining thorough documentation throughout construction. Scott excels at cost containment, finding ways to avoid schedule delays, and is dedicated to keeping the City's project moving.

**Scott is supported by a multidisciplinary team with complementary experience in this area.** Troyer Group's recent experience includes Muessel and LaSalle/Marquette Safe Routes to School projects as well as corridor planning along Linden. Our inspectors understand not only whether the contractor is following the plans, but the intent behind

those plans and how individual construction decisions affect drainage, accessibility, connectivity, durability, and the overall performance of the finished project. For a multimodal trail project such as Coal Line Phase III, that perspective is particularly valuable at transitions, crossings, drainage features, ADA elements, and points where the new trail must integrate with existing infrastructure.

**Capacity is equally important.** Troyer Group has assembled a team with the depth to support Scott throughout the project while maintaining continuity and responsiveness for the City. Project Coordinator Bryan Tanner will support overall coordination and communication, helping ensure that project information moves efficiently between the inspection team, City staff, contractor, and other stakeholders. Our broader public sector team of 10 people will be available when issues require additional field support or technical perspective. This provides the City with a single, accountable team while giving Scott access to the resources necessary to resolve issues efficiently.

Troyer Group would be honored to serve as the City of South Bend's construction inspection partner for Coal Line Trail Phase III and to help deliver another important link in South Bend's growing network of trails and multimodal infrastructure.

Respectfully submitted,

**Jonathon S. Geels**, PLA, FASLA, MBA  
President + Principal  
Authorized Signatory  
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## Scott Carter

Project Supervisor

### Education:

B.S. | Texas Christian University

### INDOT Certified Technician

Bridge Construction/Deck Repair, Bituminous Paving, Concrete Paving, Construction Earthworks, Construction Layout/Measurements and Pipe Structures, and Traffic/Miscellaneous Concrete and Construction Items, Indiana Highway Technician Academy Level 2 and Level 3 certifications, INDOT SiteManager construction management software training, Nuclear Gauge Operator certification

## Why Scott?

### Years of Experience

*Scott's expertise extends beyond inspection to field materials testing, recordkeeping, and contract compliance, ensuring that all work meets INDOT and federal requirements. Scott is an extension of your team, understanding how to navigate even the most complex projects.*

### Trusted Leadership

*Scott's leadership on the recent Warsaw Sidewalks inspections garnered him high scores for his exceptional ability to deliver infrastructure that improves both vehicular flow and pedestrian accessibility. All while keeping the City's fiscal responsibility a priority.*

Scott A. Carter brings more than 30 years of infrastructure construction experience and has served on over **60 unique inspection projects**, ranging from small maintenance contracts to multi-million-dollar roadway, bridge, trail, and intersection improvements. His experience includes multi-use trails, pedestrian and ADA improvements, pavement rehabilitation, drainage and culvert work, bridge construction and rehabilitation, utility coordination, and construction within active transportation corridors. This breadth gives Scott the practical field experience needed to recognize issues early, maintain thorough documentation, and keep complex projects moving.

Scott's experience includes inspection of the \$18.9 million US 33 realignment through Goshen, a multi-season project incorporating two new bridges, a multi-use trail, utility coordination, and a constrained public schedule. His work on the project required close coordination among the contractor, design team, utilities, and public stakeholders while maintaining quality and documentation throughout multiple phases of construction. This experience is particularly relevant to Coal Line Trail Phase III, where the successful integration of new trail infrastructure with existing streets, utilities, drainage, and surrounding community destinations will be critical.

Scott also brings extensive experience with pedestrian and multimodal improvements. His inspection background includes ADA-compliant sidewalks and pedestrian access upgrades, shared-use paths, pavement improvements, drainage infrastructure, and projects where pedestrian mobility must be maintained alongside active roadway construction. His recent inspection work on the Warsaw Sidewalks and Culver Lake Max Trail Phase 3 project demonstrates his ability to manage the details that determine whether pedestrian infrastructure is not only constructed correctly, but also with the end users in mind.

Scott's approach to inspection is grounded in diligence, accuracy, safety, and communication. In addition to field inspection, his experience includes materials testing, detailed recordkeeping, contract compliance, and federally funded project documentation. He understands that effective construction inspection is not simply about identifying deficiencies; it is about anticipating problems, communicating them clearly, documenting decisions, and working collaboratively with the contractor and owner to resolve issues before they affect schedule, cost, or quality.

For Coal Line Trail Phase III, Scott brings the combination of construction experience, multimodal understanding, and field leadership necessary to help the City deliver a high-quality project. His experience with trails, pedestrian infrastructure, drainage, utilities, and federally funded construction provides a strong foundation for managing the technical and community-facing demands of this important connection in South Bend's growing trail network.

Scott serves as your primary point of contact for project related needs.

### Selected Infrastructure Inspection Projects

Lincoln Sidewalks SRTS - Warsaw, IN  
Lake Max Trail P3 + ADA Connections - Culver, IN  
SR 19 @ CR 52 Intersection + ADA Improvements - Nappanee, IN  
Miami Street Reconstruction + ADA Improvements - South Bend, IN  
US 20 Widening + Sidewalk / Trail Improvements - Elkhart Co., IN  
US 33 Realignment (bridges over Norfolk Southern spur, Lincoln Ave., Cottage Ave. + multiuse trail) - Goshen, IN  
ADA Public Facilities Audit - St. Joseph County, IN  
Ash Rd over St. Joe River (bridge rehabilitation w/ historic railings) - Elkhart Co.  
CR 29 over US 6 (new bridge construction) - Elkhart Co., IN  
Bridge deck replacement on bridge 019-020 over Middle Fork Yellow River  
Multiple bridge deck overlays (US 33 over Dry Run, US 6 over Turkey Creek)  
I-69 bridge deck replacement/widening over Cedar Creek - DeKalb Co., IN





### Bryan Tanner

Project Coordinator

#### Education:

B.S. Engineering - Rose-Hulman Institute  
 Masters Certificate - University of Notre Dame

Bryan brings nearly 20 years of experience managing and delivering complex civil engineering and infrastructure projects. He is recognized for clear communication, a strong command of project processes, and the ability to keep teams and clients aligned to schedules and goals. His expertise spans vehicular and pedestrian transportation as well as site development for school-based projects. Bryan has led project teams through every stage of delivery, from planning and design to implementation, while ensuring quality, compliance, and timely completion. Known for fostering collaboration and mentoring staff, he builds effective workflows that increase efficiency and strengthen project outcomes.

Additionally, Bryan's service on the MACOG Policy Board and the County Council, understanding valuable policy and procedural insights into his projects. Combined with his technical expertise, these roles make him a key asset to the team.

Bryan will serve as project coordinator, supporting Scott with contract administration, billing, INDOT correspondence, and pay application needs.

#### Related Projects:

Lincoln Sidewalks CI - Warsaw, IN  
 Lake Max Trail P3 CI - Culver, IN  
 Muessel Sidewalks SRTS - South Bend, IN  
 Oakland Trail - Nappanee, IN  
 Greenways Trail Phase 3 - Plymouth, IN  
 West Washington Crossing - South Bend, IN  
 Indiana Avenue Improvements - Goshen, IN  
 LaSalle Park Trail Improvements - South Bend, IN



### Braydon Cape, EI

#### Project Inspector

B.S. - Bachelor of Eng. Trine University

Braydon contributes valuable field experience to the team, with a focus on pedestrian and ADA-compliant infrastructure. He has supported the construction of multiple sidewalk and trail projects, providing valuable experience with accessibility standards, pedestrian safety considerations, and the coordination required to bring community-focused infrastructure from concept through construction. On ADA inspection projects, Braydon provides critical support by assisting with field review, documentation, and compliance tracking, ensuring that design intent aligns with construction practices. His attention to detail and willingness to collaborate with contractors, City staff, and the all project stakeholders strengthens the team's ability to maintain accuracy, consistency, and timely project delivery. Braydon offers the capacity and commitment needed to support successful inspection outcomes.

#### Related Experience:

Auten Trail CI - St. Joseph County, IN  
 Lincoln Sidewalks CI - Warsaw, IN  
 Lake Max Trail P3 CI - Culver, IN  
 Oakland Trail - Nappanee, IN  
 Greenways Trail Phase 3 - Plymouth, IN  
 Muessel Sidewalks SRTS - South Bend, IN



### Ryan Anderson, PE

#### Technical Utility / QAQC Support

B.S. Civil Engineering, Western Michigan U.

Professional Engineer: IN, MI, OH

Ryan Anderson is a Civil Engineer bringing extensive expertise in roadway, intersection, and trail designs. Ryan's background also includes utility coordination within public rights-of-way, for both commercial and municipal projects. In a support role, Ryan will leverage his design and construction knowledge to ensure compliance with project specifications, ADA standards, and INDOT requirements. His experience with construction documents, contracts, and technical specifications allows him to identify potential issues early, review field observations effectively, and provide the insights necessary to push utility coordination along to maintain the project schedule.

#### Related Experience: \*Denotes previous experience

Husky Trail Bridge - Kosciusko Co., IN  
 US20 Small Structure - St. Joseph Co. IN  
 Lake Max Trail Phase 3 - Culver, IN  
 N Brown Street - Middlebury, IN\*  
 N Division Street - Bristol, IN\*  
 Maple Street - Bristol, IN\*  
 E St Joseph Street - Bristol, IN\*  
 N Birkey Street - Bremen, IN\*



**SCOTT CARTER**  
**Trail Inspection Featured Projects**

These projects to the right represent Scott Carter's personal inspection experience and are not all projects completed under the Troyer Group banner. Like most experienced inspectors, Scott built his career across multiple firms and INDOT contexts before joining our team.

**Scott's Extensive Trail + Pedestrian Infrastructure Inspection Experience**

*In the construction inspection field, individual inspector experience is the primary unit of value. Scott will be the person in the field, making daily decisions, managing documentation, and representing the client is what determines project outcomes.*

*He brings his past pedestrian infrastructure experience, both at Troyer Group and at INDOT, to lead our inspection team. His trail experience, his familiarity with the South Bend community, and his history managing complex urban infrastructure processes are his own, and they are now part of what Troyer Group offers the City of South Bend on this project.*

**LAKE MAX TRAIL P<sub>3</sub> + ADA CONNECTIONS**  
**Culver, IN**

Lake Max Trail Phase 3 is particularly relevant to Coal Line because it combines multi-use trail construction with the detailed ADA connections and transitions necessary to integrate a new facility into an existing community. The project required attention to trail grades, pavement construction, drainage, crossings, and connections to existing sidewalks and pedestrian facilities, while maintaining a safe and intuitive route for users of varying abilities. Like Coal Line, the work demonstrates the importance of treating a trail as part of a larger multimodal network rather than an isolated pavement project. Scott's involvement in the Lake Max Trail demonstrates his strong understanding of the field conditions, elevation transitions, accessibility details, and coordination required to deliver a durable and seamless connection.

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**SR 19 @ CR 52 INTERSECTION + ADA IMPROVEMENTS**  
**Nappanee, IN**

The SR 19 at CR 52 project provides directly relevant experience with ADA improvements within an active roadway environment, where pedestrian facilities must be integrated with existing pavement, curb, drainage, utilities, and traffic operations. Similar to Coal Line, successful construction depends on careful attention to grades, curb ramps, sidewalk and trail transitions, drainage, and maintaining safe access through an active construction zone. The project also required coordination between roadway improvements and pedestrian needs, reinforcing our approach of looking beyond individual pay items to understand how each element contributes to a safe, accessible, and functional multimodal connection.

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**MIAMI STREET RECONSTRUCTION + ADA IMPROVEMENTS**  
**South Bend, IN**

The Miami Street Reconstruction and ADA Improvements project is especially comparable to Coal Line because it involved multimodal improvements within an established South Bend neighborhood and required new pedestrian infrastructure to work seamlessly with existing streets, sidewalks, driveways, drainage, and adjacent properties. Construction inspection required close attention to elevations, curb and sidewalk transitions, ADA compliance, pavement and restoration, utility conflicts, and maintaining access for residents and businesses. Scott's experience on the Miami Street Reconstruction gives our team a practical understanding of the challenges that arise when new pedestrian infrastructure is constructed within an existing urban corridor. This experience all directly relates to the type of coordination and field awareness needed for Coal Line.

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**US 20 WIDENING + SIDEWALK / TRAIL IMPROVEMENTS**  
**Elkhart County, IN**

The US 20 Widening project demonstrates our ability to inspect pedestrian and trail improvements as part of a larger transportation project, where multimodal facilities must be coordinated with roadway construction, drainage, utilities, grading, and traffic control. Like Coal Line, the project required more than simply constructing a paved path; the new facility needed to connect logically and safely to existing infrastructure while meeting accessibility requirements and functioning within an active transportation corridor. Our experience coordinating trail and sidewalk construction alongside roadway improvements provides valuable perspective for Coal Line, particularly in identifying conflicts early, maintaining continuity for pedestrians and bicyclists, and ensuring that final grades, transitions, drainage, and restoration perform as intended.





### **DIAMOND AVE. RECONST. South Bend, IN**

- Reconstructed the corridor to install a new 90-inch trunk storm sewer including a small structure and pedestrian trail
- Served as the primary liaison with residents, providing proactive communication, resolving access and property concerns, and significantly reducing calls to the Mayor's office.
- Maintained documentation through bi-weekly updates, blog posts, correspondence, and organized digital records, ensuring transparent project administration



### **SCHOOL ST. SRTS - Culver, IN**

- Connected approximately 2/3 of the Town to heavily utilized public and private facilities.
- Constructed new sidewalk to fill gaps in the pedestrian network.
- Rehabilitated curb ramps to meet current ADA requirements.
- Installed school zone beacons to improve visibility and safety.
- Coordinated and managed ROW certification requirements.
- Identified and removed a previously completed section from project scope, saving federal funding.



### **HARRISON SRTS - South Bend, IN**

- Curb ramps were non-standard and modifications were made to make approximately 200 curb ramps ADA compliant.
- Maximize the use of federal funds by expanding curb ramp and sidewalk replacement to other nearby schools, adding additional value to the original project scope.
- Project also encompassed a 5 block radius of poor sidewalk and non-compliant ADA curb ramps.

## **Inspection + Design Experience**

*Troyer Group has delivered construction inspection on federally funded projects across Indiana, with depth in roadway reconstruction, multi-use trail construction, pedestrian infrastructure, and ADA improvements in urban neighborhoods. Our CI portfolio is strong on roadway, trail, and sidewalks side, especially in South Bend. Together, Scott's history and our firm's broader CI depth give the City a complete team across the full scope of this project. We have also designed numerous trails, including several projects in the LaPorte District, bringing institutional familiarity with how these projects are designed, permitted, and sequenced informs how our current inspection team reads plans and engages with designers when field conditions raise questions.*



### **LINCOLN SIDEWALK IMPROVEMENTS - Warsaw, IN**

- Multi-million-dollar safety and infrastructure initiative surrounding Lincoln Elementary School and the Hodges Addition neighborhood.
- Completed following a multi-phase construction, Troyer Group led both the design and inspection of several project phases.
- Resolved severe student safety concerns, missing walkways, crumbling curbs, and poor drainage.



### **LASALLE / MARQUETTE SRTS - South Bend, IN**

- Involved upgrading existing routes near the LaSalle Intermediate Academy and Marquette Primary Montessori
- Each school is surrounded by single family neighborhoods with major thoroughfares that define their walker zones.
- Parents listed vehicle volume and speed, sidewalk safety, and intersection safety primary concerns. The project identified key gaps and safety improvements throughout the area to address these concerns.



## INSPECTING YOUR PROJECT

*Our team has lead several projects within South Bend and the LaPorte District. Our inspection experience allows us to streamline the process, find cost efficiencies, and give confidence to the City Team that the its interests are protected.*

**Financial Management:** *We treat this project like it is our own money.*

**Maintaining Schedule:** *We actively find ways to keep the project moving.*

**Managing Stakeholder Coordination:** *City team, contractors, community, INDOT, and designers.*

### TECHNICAL APPROACH

*Our team members are trained to be deliberate with communications and detailed in their approach.*

**Detailed Inspection:** *Understanding how new improvements intersect with existing conditions.*

**Thorough Knowledge:** *We have a deep understanding of plans, having reviewed the Abbreviated Plans provided by Caitlin Wyant.*

### APPROACH

Troyer Group's long history of serving the South Bend community, on similar projects, give us a direct stake in the success of Coal Line Trail Phase III. We understand the importance of this project not simply as a 0.44-mile trail segment, but as a critical connection between previous phases of the Coal Line Trail and the newly constructed MLK Dream Center. Our approach to construction inspection is grounded in practical field experience, design-informed problem solving, and a clear understanding that successful trail construction must deliver safety, accessibility, durability, and a positive experience for the people who will use it.

Scott Carter will serve as Project Manager and Lead Inspector, providing field leadership and contract oversight throughout construction. Bryan Tanner will support project coordination and contract administration, allowing Scott to remain focused on field inspection while ensuring consistent communication and documentation. This structure provides the City with clear accountability and responsive support throughout the project.

### Project Understanding

Coal Line Trail Phase III is a relatively short project with an important role in South Bend's larger multimodal network. The project will construct approximately 0.44 miles of new 11-foot-wide multi-use trail along the west side of College Street between Lincolnway West and Linden Avenue, extending the existing Coal Line Trail toward the Martin Luther King Jr. Dream Center. This connection will ultimately strengthen the broader trail network linking South Bend neighborhoods with downtown, the East Bank Trail, the LaSalle Trail, and destinations to the north.

The College Street corridor also presents challenges that require inspection beyond simply verifying trail dimensions and pavement thickness. The new trail will be constructed within an existing urban roadway environment, requiring careful attention to curb and sidewalk transitions, driveway and property access, street parking, drainage, utility conflicts, and maintaining safe access for pedestrians, bicyclists, residents, and motorists throughout construction. The project also includes improvements to the existing roadway environment, including drainage and streetscape elements, with portions of College Street retaining its existing brick paving. These interfaces create opportunities for small construction issues to become significant accessibility, drainage, or public-impact concerns if they are not identified early.



## CRITICAL ITEMS DURING CONSTRUCTION

Based on our review of the project documentation, we have identified several areas that will require focused attention throughout construction. Each represents an opportunity for inspection to add value by anticipating problems, maintaining clear documentation, and helping the contractor and City resolve issues efficiently. Our approach to each is grounded in Scott's direct experience on comparable projects and Troyer Group's design-side familiarity with trail and pedestrian infrastructure work in South Bend.

### *Trail Construction and Long-Term Performance*

The quality of the finished trail will depend on the work beneath the surface as much as the final pavement. Our inspectors will closely monitor subgrade preparation, aggregate placement, compaction, pavement installation, grades, and transitions to existing facilities. Scott's experience across roadway, trail, sidewalk, and multimodal construction gives him a practical understanding of how deficiencies in preparation can become long-term maintenance issues.

### *Drainage, Grading, and Existing Conditions*

Trail projects are particularly sensitive to grading and drainage. A relatively small departure from the intended grade can create ponding, erosion, pavement deterioration, or accessibility problems. We have also seen challenges on quantity issues stemming from grading challenges or unforeseen situations. Our inspectors will monitor subgrade conditions, pavement grades, and restoration throughout construction and will communicate potential conflicts as soon as they are identified.

Troyer Group's civil and transportation professionals bring extensive experience with urban trails and infrastructure projects. That design-informed perspective allows our inspection team to understand not only whether work conforms to the plans, but why those requirements matter to the performance of the completed facility.

### *Construction Sequencing and Public Safety*

Because Coal Line Trail Phase III will connect existing trail infrastructure to an important community destination, maintaining safe and understandable pedestrian access during construction will be an important consideration. Our inspectors will monitor contractor compliance with approved traffic and pedestrian control measures and will identify conditions that could create unsafe or confusing movements for trail users, pedestrians, or motorists.

We will coordinate closely with the contractor and City when sequencing or field conditions require adjustments, with the goal of maintaining safe access while allowing construction to proceed efficiently.

### *Budget Awareness*

Cost control is one of the most important responsibilities we share with our clients. We use real-time tracking tools integrated with SiteManager to monitor pay quantities daily, identify overruns or underruns early, and provide the City with consistent, accurate reporting. Change orders are managed proactively. Scott's field experience with utility conflicts and constructability issues means most problems are identified and resolved before they become contract modifications. His diligence in testing, recordkeeping, and contractor coordination helps prevent costly rework and ensures work is completed correctly the first time. South Bend's investment is treated with the same care we would give our own.



## PICTURED SIMILAR EXPERIENCE

**TOP:** Lincoln SRTS - Neighborhood ADA Curb Ramps, Crosswalks

**MID:** Eddy Street Commons - Raised Crosswalks and Intersections

**BOT:** Adams Trail - Crosswalks, Curb Ramps, and Pedestrian Signals



## PICTURED CONSTRUCTION INSPECTION EXPERIENCE

**TOP:** Plymouth's Riverpark Square included trails and a pedestrian bridge with infrastructure improvements within the floodplain at the Yellow River

**MID:** Diamond Ave. - Neighborhood Sidewalks + Crosswalks, ADA Curb Ramps, and Intersection Improvements also included a structure at the St. Joseph River.

**BOT:** Plymouth SRTS. - ADA Ramps with ample utility coordination

## Cost Containment

Cost containment begins in the field. We will monitor quantities and completed work consistently, identify potential overruns or underruns early, and provide the City with accurate information to support timely decisions.

Our inspectors will maintain detailed daily records and pay quantity documentation and will communicate potential changes before they become larger cost or schedule issues. Scott's field experience with constructability challenges, utility conflicts, drainage, and roadway and trail construction gives him the practical perspective needed to distinguish between issues that can be resolved in the field and those that require formal contract modification

For a locally funded project, protecting the City's investment is especially important. Our goal is to deliver the required improvements efficiently while avoiding unnecessary rework, delays, and unanticipated costs.

## EFFECTIVE COMMUNICATION

*Our inspectors and engineers have a proven history of resolving conflicts, supporting relocations, and adjusting field conditions to avoid unnecessary delays. This practical, real-time adaptability helps the project advance steadily while maintaining compliance with regulatory and permitting requirements.*

**In Person Introductions:** Meeting everyone face-to-face helps develop familiarity and trust.

**Prompt Replies:** We respond quickly to communications and document all conversations. Scott is known for his follow through and responsiveness.

**Availability To Everyone Affected By The Project:** On-site, by phone, by email

**Communication with Property Owners:** Construction projects are disruptive and we help meet people where they are, through letters, in-person meetings, and via digital channels to keep everyone informed and comfortable.

**Weekly Forecasts:** Conditions evolve and we keep a detailed record, with photos, for all project stakeholders.

### SCHEDULE RISKS

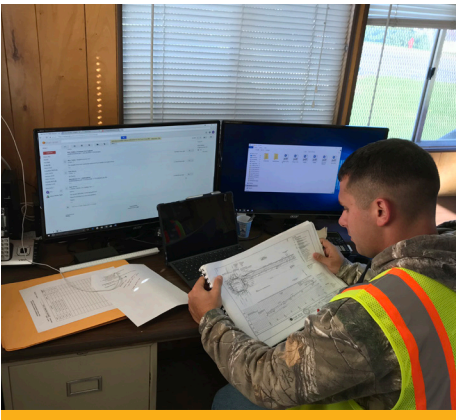
*Utility conflicts and right-of-way challenges are among the most common causes of construction delays and increased costs. We will build on the coordination already completed by the City and design team by working closely with utility providers from the start and throughout the project.*

*Scott's 32 years of inspection experience include projects involving extensive utility adjustments, culvert replacements, bridge work, and corridor reconstructions with complex underground conflicts. His ability to anticipate risks early and resolve issues promptly supports both schedule stability and cost control. Coupled with support from Ryan on utility coordination, we are confident in our ability to mitigate all project risks.*

### COLLABORATION

*We are an extension of your team and we work to ensure everyone is involved and actively contributing to the project's overall success. We approach this process with empathy, fairness, and commitment to an inclusive process.*





## Capacity and Responsiveness

Troyer Group has assembled a team with the depth necessary to provide consistent inspection and project support through completion. Scott will remain the primary field and project-management resource, supported by Bryan Tanner and our broader technical staff as needed.

This structure gives the City a clear point of accountability while ensuring that the project does not depend on a single individual for every technical or administrative need. Our team has the capacity to respond quickly when field conditions require additional expertise, coordination, or decision-making.

Scott's career has been defined by strong communication with contractors, INDOT, local governments, and the public. He understands that construction in sensitive residential corridors requires collaboration and regular stakeholder engagement.



## PICTURED CONSTRUCTION INSPECTION EXPERIENCE

**TOP:** Digital quantity and Pay App tracking, design plan review, and on-site job trailer presence

**MID:** In the field observations of pedestrian infrastructure construction improvements

**BOT:** In the field observations of pedestrian infrastructure construction improvements with local traffic

## A COMMUNITY PROJECT

*We know this part of the community well. From volunteer work with Imani Unidad and extensive neighborhood engagement with our Master Plans for the West Side Greenway Connector and at the City Cemetery, we have extensive experience with this neighborhood. Because engaged stakeholders play a key role in the long-term success of projects like this, we will keep communication open early and directly with all stakeholders.*

### AWARENESS

*We know that the community awareness is a critical part of any public project.*

- *Our collaborative process has won several state awards for its innovative approaches and effective solutions.*
- *Comfortable speaking directly with residents in an informed manner, updating project websites, developing flyers, leading public meetings, and meeting people where they are to keep the community aware of all project activities.*
- *With our past experience within the community, we are confident in the difference we can make.*

### COMMITMENTS

- *In-person introductions, not just door hangers, to all adjacent property owners and key neighborhood stakeholders.*
- *One-on-one meetings with interested parties to review project parameters.*
- *Open door policy for our field office, but this starts with trust building so that the community is aware of this opportunity.*
- *Weekly activity reports and bi-weekly progress meetings.*
- *Presentations at community or public meetings (as necessary).*

# TROYER GROUP COVERS ALL THE BASES

## PROVEN APPROACH

*Troyer Group has delivered construction inspection on federally funded projects across Indiana, with depth in roadway reconstruction, multi-use trail construction, pedestrian infrastructure, and ADA improvements in urban neighborhoods.*

## TRUSTED EXPERIENCE

*Our CI portfolio is strong on roadway, trail, and sidewalks side, especially in South Bend. Together, Scott's history and our firm's broader CI depth give the City a complete team across the full scope of this project.*

## UNIQUE EXPERIENCE

*We have also designed numerous trails, including several projects in the LaPorte District, bringing institutional familiarity with how these projects are designed, permitted, and sequenced informs how our current inspection team reads plans and engages with designers when field conditions raise questions. Our award-winning public engagement process and deep community relationships give us an edge in navigating this trail construction.*

## SUMMARY

At Troyer Group, our mission extends beyond inspection. We create infrastructure that is safe, durable, and centered on community needs. With more than 50 years of experience, we have earned the trust of municipalities by listening, anticipating challenges, and providing solutions that are practical and innovative. Our current team builds on that legacy of making communities a better place, by bringing a mission-driven, values-led approach to every project. For inspection projects, **we help our clients protect their investment, maintain quality, resolve issues early, and deliver infrastructure that performs as intended for the community.**

Coal Line Trail Phase III is an important addition to South Bend's multimodal network. We understand that the value of this project will ultimately be measured not by the length of trail constructed, but by how well it connects people to destinations, neighborhoods, and the broader trail system. Our team brings the construction experience, technical depth, and practical field judgment needed to help the City achieve that outcome. **Fundamentally, our focus is on being responsible partners who consistently bring better solutions to the table.**

Our inspection approach is proactive, detailed, and tailored to the context of each project. We combine thorough documentation, compliant reporting, and attentive field inspection with forward-thinking problem solving that supports schedule, cost, and quality objectives. Scott Carter brings more than 30 years of inspection leadership, including experience with urban trails, pedestrian and sidewalk improvements, ADA upgrades, and active roadway coordinations.

**Scott's proven ability to anticipate challenges and resolve issues efficiently supports both immediate project needs and long-term performance goals.**

We also recognize that construction affects residents, businesses, and College Ave. users every day. For this reason, communication is central to our work. Our team provides daily reports, participates in weekly coordination meetings, and engages directly with the public to keep all stakeholders informed. With leadership from Project Manager and Project Inspector, Scott Carter, and support from Project Coordinator, Bryan Tanner, Troyer Group offers South Bend reliable oversight supported by strong technical expertise and a proven record of performance.

Ultimately, our approach is simple: identify issues early, communicate clearly, protect the City's investment, and help deliver the next phase of the Coal Line trail that South Bend can be proud of for decades to come.