## Legal Department

August 19, 2015


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## Legal Department



August 19, 2015


## Legal Department Vision



The Legal Department provides quality legal representation to the City of South Bend's Mayor, departments, commissions and agencies with a dedicated and professionally-skilled staff, efficiently and cost effectively, in furtherance of the City's strategic goals, and preserving the legal and ethical integrity of the City.

- Integrity
- Competency
- Professionalism
- Civility


## Legal Department Budget Summary

- Saved $\$ 5,388$ by relocating all employees to a city-owned parking lot a few blocks from the County-City Building
- Saved $\$ 6000$ by finding more cost-effective training options (webinars)
- Saved $\$ 2,000$ by eliminating the Legal Services line item
- Saved $\$ 800$ by reducing software update cost from $\$ 2,000$ to $\$ 1,200$
- Saved $\$ 1,288$ by reducing office supply budget from $\$ 2,788$ to $\$ 1,500$
- Saved $\$ 600$ by reducing postage budget from $\$ 4200$ to $\$ 3600$
- Saved $\$ 1100$ by reducing two travel budget items from $\$ 1500$ to $\$ 400$
- Requested personnel change: Convert the sole 32 -hour assistant city attorney position to a 40 -hour assistant city attorney position
- Larger return on health/benefit expenditure
- Greater opportunity to retain qualified, committed staff
- The 32 -hour-per-week attorneys have routinely worked more than 32 hours per week.


## Legal Department 2015 Accomplishments

- Continued referring collections to outside firm with 2015 receipts as of August 11 reflecting a $25 \%$ increase over 2014 and an $81 \%$ increase over 2013 receipts

$$
\begin{aligned}
& 2015 \text { collections to date }=\$ 214,536 \\
& 2014 \text { total collections }=\$ 171,828 \\
& 2013 \text { total collections }=\$ 118,965
\end{aligned}
$$

- Took proactive steps to reduce excessive force claims by meeting regularly with Internal Affairs to identify potential problems and provide guidance on the handling of issues
- Aggressively defended police liability suits with several favorable results, including a verdict in favor of the City in a two-day excessive force jury trial
- Spearheaded successful defense of discrimination claims under the federal Fair Housing Act. The effort also resulted in the development of County-wide welldefined reasonable accommodation policies and procedures that protect City residents.
- In 2013, researched a new law establishing Medicaid Reimbursements. The Legal Department educated SBFD on the law and worked with them to prepare the requisite documents. The City was recently notified that it will receive a total of $\$ 2,472,740.45$ for years 2011 and 2012. The Fire Department will also receive reimbursement for years 2013-2015, and the foreseeable future.


## Legal Department 2015 Accomplishments Continued

- An Assistant City Attorney was appointed to the position of Magistrate Judge in the St. Joseph Superior Court
- Achieved full staffing with recruitment of five highly-skilled attorneys
- Continued development of relationships with Notre Dame and Valparaiso law schools with intern and extern programs
- Developed form for employees to request permission to work, consult or conduct business in addition to her or his City duties and integrated training into Human Resources employee orientation
- Processed 1044 public records requests through July, 2015


## Legal Department 2015 Goals \& Challenges What We Have Accomplished So Far



| 2015 Goals \& Challenges | How We Are Proceeding to Meet Goals |
| :--- | :--- |
| Continue to build on foundation <br> for an effective and efficient law <br> practice | Fully staffed; clients express satisfaction with attorney <br> performance; department is providing fresh approaches to <br> training for professional and support staff |
| Continue implementation of <br> practice management system and <br> onbard all attorneys and staff <br> during 2015. | Six of thirteen department members use practice <br> management system (all are expected on board by year <br> end) |
| Overhaul liability claims practice <br> and create a subrogation practice | New claims attorney and claims administrator have <br> organized the liability claims practice area and created the <br> subrogation (damages to City) practice area, with damages <br> receipts of $\$ 68,947$ in 2014 and $\$ 87,947$ in 2015, <br> compared to $\$ 25,929$ in 2013. |
| Utilize staff, including an additional <br> transactional attorney to deliver <br> quality legal services in a timely <br> manner. | Department is fully staffed and feedback from client <br> departments is favorable with reduced need for outside <br> counsel in most practice areas |

## Legal Department 2016 Goals \& Challenges

- Retain professional staff to continue providing client departments with solid legal advice and education, while increasing efficiency, streamlining processes and reducing costs.


## Meet the City Legal Team



Cristal Brisco - Corporation Counsel
J.D., University of Notre Dame Law School
B.A., Valparaiso University

- Mayor's Office
- Department administration
- Ethics Code
- Litigation and transactions
- Supervision of outsourced matters



## Aladean DeRose - City Attorney

J.D., Indiana University Maurer School of Law
B.S., Georgetown University

- Century Center
- Human Rights Commission
- Ordinances
- Alcoholic Beverages Board


Tasha Reed Outlaw - Assistant City Attorney
J.D., Indiana University Maurer School of Law
B.A., University of Michigan

- Code Enforcement
- Business Licensing and Taxicab Violations
- Board of Safety
- Human Resources
- Morris/Palais and Community Campus Action Coalition


Ben Dougherty - Assistant City Attorney
J.D., University of Notre Dame Law School
B.A., University of Notre Dame

- Department of Community Investment
- Redevelopment Commission
- Redevelopment Authority
- Economic Development Board



## Stephanie Steele - Assistant City Attorney

J.D., Sandra Day O'Connor College of Law at Arizona State University
B.A., University of Michigan

- Police
- Fire
- Chronic Nuisance
- Animal Care and Control



## Legal Department Key Performance Indicators

Identification of meaningful KPIs continues to be a challenge for municipal legal departments.

Administrative staff skills training was identified as a priority in 2014 and support staff engaged in basic skills training.

Going forward, utilizing the same platform (webinars) as we are utilizing for attorneys, support staff will receive additional relevant training in the areas of customer service and office administration, including specialized training for legal assistants.

Fund Summary - Operating and Capital Budget

| Description | $\begin{gathered} 2013 \\ \text { Actual } \end{gathered}$ | $\begin{gathered} 2014 \\ \text { Actual } \end{gathered}$ | 2015AmendedBudget | $\begin{aligned} & \text { 30-Jun } \\ & \text { Actual } \end{aligned}$ | 2016 <br> Proposed <br> Budget | Forecast |  |  |  | BudgetVariance2015-2016 | $\begin{gathered} \% \\ \text { Change } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | 2017 | 2018 | 2019 | 2020 |  |  |
| EXPENDITURES BY TYPE |  |  |  |  |  |  |  |  |  |  |  |
| Personnel |  |  |  |  |  |  |  |  |  |  |  |
| Salaries \& Wages | 609,358 | 667,490 | 705,958 | 324,457 | 731,279 | 745,905 | 760,823 | 776,039 | 791,560 | 25,321 | 3.6\% |
| Fringe Benefits | 210,642 | 234,527 | 242,055 | 103,477 | 253,352 | 266,020 | 279,321 | 293,287 | 307,951 | 11,297 | 4.7\% |
| Total Personnel | 820,000 | 902,017 | 948,013 | 427,934 | 984,631 | 1,011,924 | 1,040,143 | 1,069,326 | 1,099,511 | 36,618 | 3.9\% |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Supplies | 21,510 | 3,567 | 6,832 | 3,604 | 3,450 | 3,519 | 3,589 | 3,661 | 3,734 | $(3,382)$ | -49.5\% |
| Services \& Charges |  |  |  |  |  |  |  |  |  |  |  |
| Professional Services | 7,796 | 3,151 | 12,642 | 26 | 2,550 | 2,601 | 2,653 | 2,706 | 2,760 | $(10,092)$ | -79.8\% |
| Printing \& Advertising | - | - | - | - | - | - | - | - | - | - | - |
| Utilities | - | - | - | - | - | - | - | - | - | - | - |
| Education \& Training | 3,238 | 2,980 | 10,000 | 1,223 | 4,000 | 4,000 | 4,000 | 4,000 | 4,000 | $(6,000)$ | -60.0\% |
| Travel | 1,713 | 765 | 3,500 | 977 | 2,400 | 2,400 | 2,400 | 2,400 | 2,400 | $(1,100)$ | -31.4\% |
| Repairs \& Maintenance | 4,056 | 1,735 | 500 | 10 | 2,120 | 2,162 | 2,206 | 2,250 | 2,250 | 1,620 | 324.0\% |
| Interfund Allocations | 12,492 | 9,130 | 10,112 | 5,047 | 11,687 | 11,921 | 12,160 | 12,403 | 12,651 | 1,575 | 15.6\% |
| Administration |  |  |  |  |  | , | - | - |  |  |  |
| IT |  |  |  |  | 4,999 | 5,099 | 5,201 | 5,305 | 5,411 |  |  |
| Payments in Lieu of Taxes (PILOT) |  |  |  |  | - | - | - | - | - |  |  |
| Central Stores |  |  |  |  | 608 | 620 | 632 | 645 | 658 |  |  |
| Print Shop |  |  |  |  | 1,956 | 1,995 | 2,035 | 2,076 | 2,117 |  |  |
| GIS |  |  |  |  | 1,135 | 1,158 | 1,181 | 1,205 | 1,229 |  |  |
| Liability Insurance |  |  |  |  | 2,989 | 3,049 | 3,110 | 3,172 | 3,236 |  |  |
| Telephone |  |  |  |  | - | - | - | - | - |  |  |
| Unemployment Insurance |  |  |  |  | - | - | - | - | - |  |  |
| 311 Call Center |  |  |  |  | - | - | - | - | - |  |  |
| Utilities |  |  |  |  | - | - | - | - | - |  |  |
| Debt Service: |  |  |  |  |  |  |  |  |  |  |  |
| Principal | 2,524 | 1,031 | 1,100 | 569 | 1,163 | 1,233 | - | - | - | 63 | 5.7\% |
| Interest \& Fees | 49 | 240 | 200 | 66 | 109 | 39 | - | - | - | (91) | -45.5\% |
| Grants \& Subsidies | - | - | - | - | - | - | - | - | - | - | - |
| Payment In Lieu of Taxes | - | - | - | - | - | - | - | - | - | - | - |
| Transfers Out | - | - | - | - | - | - | - | - | - | - | - |
| Other Services \& Charges | 22,412 | 21,338 | 25,700 | 12,730 | 24,400 | 24,400 | 24,400 | 24,400 | 24,400 | $(1,300)$ | -5.1\% |
| Total Services \& Charges | 54,280 | 40,370 | 63,754 | 20,648 | 48,429 | 48,757 | 47,818 | 48,159 | 48,461 | $(15,325)$ | -24.0\% |
| Capital | - | - | - |  | - | - | - | - | - | - | - |
| Total Expenditures by Type | 895,790 | 945,954 | 1,018,599 | 452,186 | 1,036,510 | 1,064,200 | 1,091,551 | 1,121,146 | 1,151,706 | 17,911 | 1.8\% |
| Explain Significant Revenue and Expenditure Changes Below: |  |  |  |  |  |  |  |  |  |  |  |
| Saved $\$ 5,388$ by relocating all employees to a city-owned parking lot a few blocks from the County-City Building |  |  |  |  |  |  |  |  |  |  |  |
| Saved $\$ 6000$ by finding more cost-effective training options (webinars) |  |  |  |  |  |  |  |  |  |  |  |
| Saved $\$ 2,000$ by eliminating the Legal Services line item |  |  |  |  |  |  |  |  |  |  |  |
| Saved $\$ 800$ by reducing software update cost from $\$ 2,000$ to $\$ 1,200$ |  |  |  |  |  |  |  |  |  |  |  |
| Saved $\$ 1,288$ by reducing office supply budget from $\$ 2,788$ to $\$ 1,500$ |  |  |  |  |  |  |  |  |  |  |  |
| Saved $\$ 600$ by reducing postage budget from $\$ 4200$ to $\$ 3600$ |  |  |  |  |  |  |  |  |  |  |  |
| Saved $\$ 1100$ by reducing two travel budget items from $\$ 1500$ to $\$ 400$ |  |  |  |  |  |  |  |  |  |  |  |
| Requested personnel change: Convert the sole 32-hour assistant city attorney position to a 40-hour assistant city attorney position |  |  |  |  |  |  |  |  |  |  |  |
| -- Larger return on health/benefit expenditure |  |  |  |  |  |  |  |  |  |  |  |
| -- Greater opportunity to retain qualified, committed staff |  |  |  |  |  |  |  |  |  |  |  |
| -- The 32-hour-per-week attorneys have routinely worked more than 32 hours per week. |  |  |  |  |  |  |  |  |  |  |  |

## Fund Summary - Description, Accomplishments, Goals, KPI's

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Fund Description & Purpose
The Legal Department provides quality legal representation to the City of South Bend's Mayor, departments, commissions and agencies with a dedicated and professionally-skilled staff, efficiently
and cost effectively, in furtherance of the City's strategic goals, and preserving the legal and ethical integrity of the City.
2015 Accomplishments \& Outcomes
Continued referring collections to outside firm with 2015 receipts as of August 11, reflecting a \(25 \%\) increase over 2014 and an \(81 \%\) increase over 2013 receipts
2015 collections to date \(=\$ 214,536\)
2014 total collections \(=\$ 171,828\)
2013 total collections \(=\$ 118,965\)
Took proactive steps to reduce excessive force claims by meeting regularly with Internal Affairs to identify potential problems and provide guidance on the handling of issues Aggressively defended police liability suits with several favorable results, including a verdict in favor of the City in a two-day excessive force jury tria
Spearheaded successful defense of discrimination claims under the federal Fair Housing Act. The effort also resulted in the development of County-wide well-defined reasonable accommodation policies and procedures that protect City residents.
In 2013, researched a new law establishing Medicaid Reimbursements. The Legal Department educated SBFD on the law and worked with them to prepare the requisite documents. The City was recently notified that it will receive a total of \(\$ 2,472,740.45\) for years 2011 and 2012. The Fire Department will also receive reimbursement for years 2013-2015, and the foreseeable future.
An Assistant City Attorney was appointed to the position of Magistrate Judge in the St. Joseph Superior Court.
Achieved full staffing with recruitment of five highly-skilled attorneys
Continued development of relationships with Notre Dame and Valparaiso law schools with intern and extern programs
Developed form for employees to request permission to work, consult or conduct business in addition to her or his City duties and integrated training into
Human Resources employee orientation
Processed 1044 public records requests through July, 2015
```

2016 Department Goals \& Objectives \& Linkage to City Goals
Retain professional staff to continue providing client departments with solid legal advice and education, while increasing efficiency, streamlining processes and reducing costs. Consequently, City departments will be even better equipped to provide quality City services to spur economic development.

Key Performance Indicators (KPI's)


- Identification of meaningful KPIs continues to be a challenge for municipal legal departments.
Administrative staff skills training was identified as a priority in 2014 and
support staff engaged in basic skills training.
Going forward, utilizing the same platform (webinars) as we are utilizing for attorneys,
support staff will receive additional relevant training in the areas of customer service
and office administration, including specialized training for legal assistants.

Types: output, efficiency, effectiveness, quality, outcome, technology
2016 Significant Changes/Challenges/Opportunities (with a focus on solutions)

- The Legal Department will retain professional staff to continue providing client departments with solid legal advice and education, while increasing efficiency, streamlining processes and reducing costs
- The Legal Department will continue to transform the current excessive force litigation climate by meeting regularly with police internal affairs personnel and by aggressively defending cases at trial.


## Legal Department - 101-0501

## Fund Summary - Full-Time Employees

| Report ONLY Full-Time positions |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Position | $\begin{gathered} 2014 \\ \text { Actual } \\ \hline \end{gathered}$ | 2015 <br> Amended | 6/30/2015 | 2016 <br> Proposed <br> Budget | Forecast |  |  |  |
|  |  | Budget | Actual |  | 2017 | 2018 | 2019 | 2020 |
| Staffing (Full-Time Employees) <br> Non-Bargaining |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| Corporation Counsel | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Assistant City Attorney | 3.0 | 4.0 | 4.0 | 6.0 | 6.0 | 6.0 | 6.0 | 6.0 |
| Administrative Assistant I | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| Executive Assistant | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Part Time with Benefits |  |  |  |  |  |  |  |  |
| City Attorney | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Assistant City Attorney | 1.0 | 2.0 | 1.0 | - | - | - | - | - |
| Total Non-Bargaining | 9.0 | 11.0 | 10.0 | 11.0 | 11.0 | 11.0 | 11.0 | 11.0 |
| Bargaining |  |  |  |  |  |  |  |  |
|  | - | - |  | - | - | - | - | - |
|  | - | - |  | - | - | - | - | - |
|  | - | - |  | - | - | - | - | - |
|  | - | - |  | - | - | - | - | - |
|  | - | - |  | - | - | - | - | - |
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|  | - | - |  | - | - | - | - | - |
|  | - | - |  | - | - | - | - | - |
| Total Bargaining | - | - | - | - | - | - | - | - |
| Total Full-Time Employees | 9.0 | 11.0 | 10.0 | 11.0 | 11.0 | 11.0 | 11.0 | 11.0 |

## Explain Significant Staffing Changes Below:

Convert the sole 32-hour assistant city attorney position to a 40-hour assistant city attorney position. Although this change will add $\$ 18,000$ to the budget, the benefits are:

- Larger return on health/benefit expenditure

Greater opportunity to retain qualified, committed staff

- The 32-hour-per-week attorneys have routinely worked more than 32 hours per week.






