

# Low Water Volume

Date \_\_\_\_/\_\_\_\_/\_\_\_\_

C S Name \_\_\_\_\_

Account # \_\_\_\_\_ - \_\_\_\_\_

Customer name \_\_\_\_\_

Address \_\_\_\_\_

Telephone # \_\_\_\_\_ Cell # \_\_\_\_\_

## Questions for customers to pinpoint problem

How long have you had “low volume”? \_\_\_\_\_

Have you recently completed any plumbing repairs? \_\_\_\_\_

If there were any plumbing changes, what was done? \_\_\_\_\_

Was the water shut off for any reason? \_\_\_\_\_

Is the problem throughout the house or in one area? \_\_\_\_\_

What area? \_\_\_\_\_

Do you have a water softener? \_\_\_\_\_ is it in use? \_\_\_\_\_

When was it last serviced? \_\_\_\_/\_\_\_\_/\_\_\_\_

**The SBWW does low volume checks on single family residential accounts with water lines 1” or smaller only. No commercial, multi-family, church, apartments or irrigation accounts will receive low volume service calls. All plumbing inside the house including the ramshorn (meter setting) is owned by the customer.**

**Customers are advised to change all cast iron ramshorns (meter settings) prior to any water volume tests. If a test indicates inadequate water volume, any further work is subject to the schedule of the SBWW. As owner of the service line, the customer has the option of hiring a plumber at their own expense to work on increasing water volume.**

PLEASE FAX THIS REPORT TO OLIVE STREET FAX #574-235-5594

