

MEMORANDUM

TO:MEMBERS OF THE COMMON COUNCILFROM:BIANCA L. TIRADO, CITY CLERKDATE:FRIDAY, APRIL 26, 2024SUBJECT:INFORMATION AND TECHOLOGY AND UTILITIES JOINT COMMITTEE MEETING
NOTICE

NOTICE

The following Common Council Committee Meeting has been scheduled for <u>Tuesday</u>, <u>April 30, 2024</u> <u>at 4:30 p.m.</u> in the <u>Technology Resource Center</u>, <u>Catalyst 2 Building</u>, <u>1165 Franklin Street</u>, <u>South</u> <u>Bend</u>, <u>IN 46601</u> The Committee meeting will be legally held as a hybrid meeting with the Microsoft Teams Meeting app. Members of the public have the option to attend the meeting in person or may access the meeting virtually by the following link: <u>https://tinyurl.com/ITU043024</u>

4:30-6:00 P.M.Information & Technology
UtilitiesRachel Tomas Morgan, Committee Chair
Sherry Bolden-Simpson, Committee Chair

AGENDA

- I. Call to Order
- II. Introductions
- III. Presentation of Data on 311 Customer Usage
- IV. <u>Update</u>: Centralized Customer Services and 311-Utilities Merger in Preparation for the New City Hall
- V. Questions and Discussion
- VI. Adjournment

cc: Mayor James Mueller Committee Meeting List Media

> <u>NOTICE FOR HEARING AND SIGHT IMPAIRED PERSONS</u> Auxiliary Aid or Other Services may be Available upon Request at No Charge. Please give Reasonable Advance Request when Possible