



City Performance Management 2020 Q3 SB Stat Post-Meeting Memo

2020 SB Stat Key Takeaways

- COVID-19 Impacts
 - Calls with COVID impressions have gone down since the spring, averaging 30-40 calls/month
 - PPE usage has gone down since the spring as well
 - Metro Chiefs Talk has allowed local Fire and EMS teams to share best practices and experiences throughout the pandemic
- Fire Operations Dashboard
 - Currently contains basic information about response times and call volume
 - Potentially adding in goals for certain metrics and adding context around some of the visualizations
 - Expanding the amount of data included to be more relevant to Chiefs and Mayor's Office
- Fire Prevention Dashboard
 - Year to date information about inspections and outreach efforts
 - The department has scaled back certain outreach efforts because of the pandemic including outreach to schools and older adults

2020 SB Stat Topic Next Steps

- Fire Operations Dashboard
 - Potentially adding in goals for certain metrics
 - Adding context around some of the visualizations – time on scene, etc.
 - Expanding the amount of data included in the dashboard to be more relevant to Chiefs and Mayor's Office
- Fire Prevention Dashboard
 - Continue to refine visualizations and add business license info to dashboard

Potential Topics Q2 2020 SB Stat

- Potential project with training division
- Compensation study