

# City Performance Management

2020 Q3 SB Stat Post Meeting Memo

# 2020 SB Stat Key Takeaways

### Recruitment

- Hiring cycles have begun to move again with a few process changes such as closing applications at every 100 applicants and using voice stress technology for truth verification.
- The training team is now utilizing both ILEA and NILEA for increased academy flexibility and to tackle recruitment bottlenecking in a COVID-19 conscious way.
- An Ivy Tech partnership is being planned to compliment the recruitment pipeline while enriching the experiences of those in the Criminal Justice program.

## 21st Century Policing projects

• These high priority projects will be guiding the focus areas of future Police Stat meetings with some already underway.

## GVI reporting improvement proposals

- Insights gathered from the Program Manager in the first half of the year by a gap analysis are being applied to data reporting and tracking to improve the GVI program.
  - A new milestone-based baseline was proposed for tracking progress of GVIs impact on shootings

Transparency hub + crime dashboard

- The transparency hub is transitioning to finalizing content and language for pages and dashboards in preparation of the end of November go-live.
- In tandem with the transparency hub update, data sets and their proposed update schedules on the Open Data portal have been reviewed for and approved.

Staffing Analysis

• The staffing analysis had its findings released in memo over the last quarter with progress made on incorporating requested additional filters and metrics.

### 2020 SB Stat Topic Next Steps

#### Recruitment

• Currently tracking existing metrics such as applications per week and applicant turn out along with measuring the impact of 100 applicant capped cycles and the use of two police academies on the submission-to-hire time length.

21st Century Policing projects

- Moving forward with process mapping of post-incident reports ahead of the ADSi upgrade.
- Research and develop surveys for quick feedback on resident expectations of training and their experience when interacting with SBPD officers.

GVI reporting improvement proposal

- Complete an expanded version of the GVI process map and infographic
- Identify more ways to implement cohesive impact tracking as identified in the gap analysis

Transparency hub + crime dashboard

- Final review of content with stakeholders
- Communicate with SB UX cohort on updates
- Work closely with SBPD's PIO for design feedback and media debrief event

#### Potential Topics Q4 2020 SB Stat

- Post-incident reporting progress
- Transparency hub go-live
- Training and resident experience surveys
- Real Time Crime Reports implementation quick stats