



## City Performance Management 2020 Q1 SB Stat Post-Meeting Memo

### 2020 SB Stat Key Takeaways

- Road Repair Updates
  - Road quality data from new RoadBotics assessment will soon be available for analysis
  - Road repair dashboard can be used for both internal decision-making and external information-sharing moving forward
- Funding
  - Primary funding gap is related to the need for additional contractual road repair services
  - Short-term strategies to be explored: 1) Spending down MVH or LRS funds, 2) Tapping into general fund
  - Should not necessarily count on potential COVID stimulus as a significant source of funding in the near future due to political environment
  - Long-term strategies to be explored: 1) TIF, 2) Bonding out some portion of repairs, 3) Grant opportunities
- Resident Experience
  - Interest in understanding whether PASER rating aligns with resident feedback on road quality
  - Important to ensure equitable road quality and distribution of road repair funding across the city

### 2020 SB Stat Topic Next Steps

- Road Repair Analysis
  - Explore short-term and long-term funding strategies, including financial projections for different scenarios
  - Compare road quality data with 311/community survey data to better understand resident experience
  - Analyze road quality by census tract in order to inform equitable distribution of road repair funding
- RSVP KPI Reporting
  - Collaborate with Code Enforcement team to develop a proposal for a proactive KPI reporting structure
  - Highlight best practices and lessons learned for other relevant City services/programs

- Neighborhood Health Indicator Map
  - Further refine content and use cases for South Bend
  - Explore potential to develop map in collaboration with Notre Dame

#### Potential Topics Q2 2020 SB Stat

- Road Repair Analysis: Funding and Equity
- RSVP KPI Reporting Structure