



OFFICE OF THE CITY CLERK

DAWN M. JONES, CITY CLERK

MEMORANDUM

TO: MEMBERS OF THE COMMON COUNCIL
FROM: DAWN M. JONES, CITY CLERK
DATE: FRIDAY, JULY 7TH, 2023
SUBJECT: INFORMATION & TECHNOLOGY COMMITTEE MEETING NOTICE

NOTICE

The following Common Council Committee Meeting has been scheduled for **Tuesday, July 11th, 2023** **from 3:30-4:45 p.m.** at the **TRC building**, 1165 Franklin St, Suite #100. The Committee will be held by way of a hybrid meeting, using the Microsoft Teams Meeting app. Members of the public have the option to attend the meeting in person or may access the meeting virtually by the following link: <https://tinyurl.com/07112023IT>

3:30-4:45 p.m. **Information & Technology** **Rachel Tomas Morgan, Committee Chair**

Agenda

1. Call to Order
2. Reviewing Committee and Council I&T Priorities
3. Presentation: Digital Equity Plan 2022 by Department of Innovation & Technology Denise Linn Riedl, Chief Innovation Officer; Patrick McGuire, Technology Equity Manager-IT; and Madi Rogers, Director of Civic Innovation-IT
4. Strategic Discussion: Crafting a Vision for Customer Service by Department of Innovation & Technology Denise Linn Riedl, Chief Innovation Officer; Madi Rogers, Director of Civic Innovation-IT, and Cathleen Sutherland, Director of 311 Customer Service
5. Departmental Updates
6. Further Questions & Discussion

cc: Mayor James Mueller
Committee Meeting List
Media