

1200N COUNTY-CITY BUILDING
227 W. JEFFERSON BLVD.
SOUTH BEND, INDIANA 46601-1830



PHONE 574.235.9216
FAX 574.235.9928

CITY OF SOUTH BEND, IN JAMES MUELLER, MAYOR
DEPARTMENT OF ADMINISTRATION AND FINANCE

2023 PROPOSED BUDGET

Budget Hearing #6: Innovation & Technology
September 21, 2022



Common Council 2023 Budget Hearing

*Innovation & Technology
September 21, 2022*

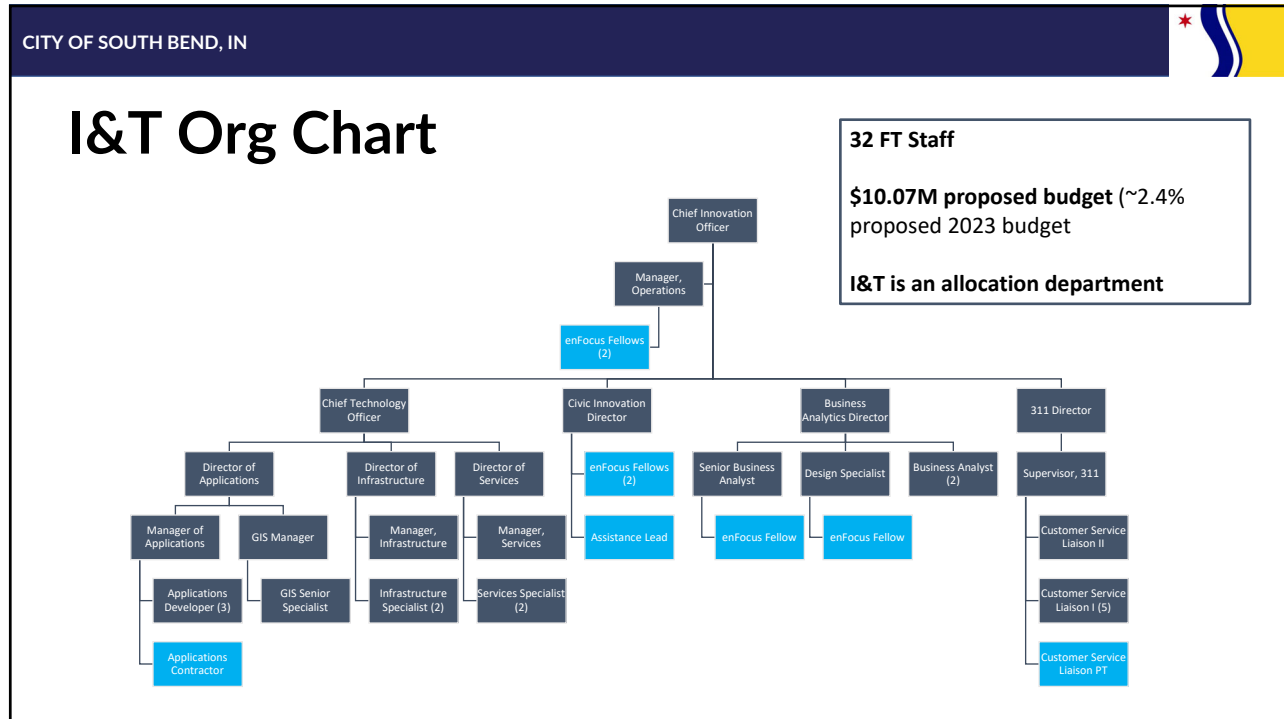
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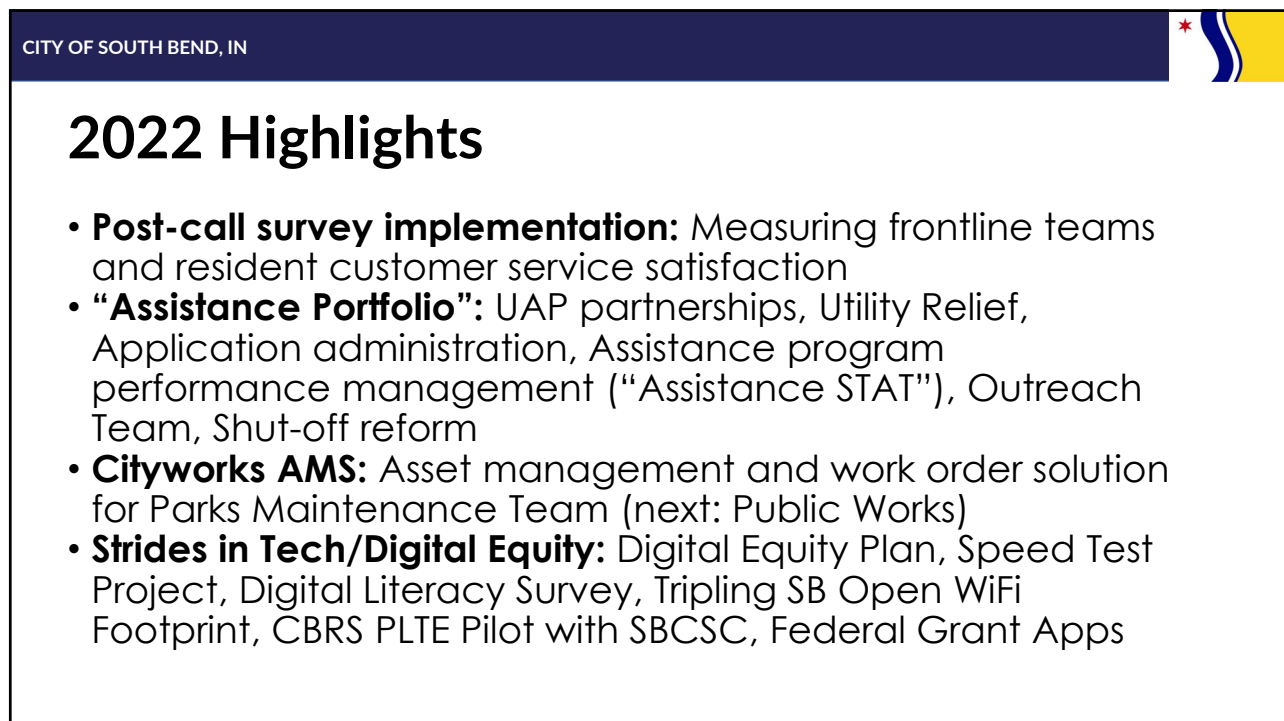
Reminder: I&T Divisions

- **311:** Customer Service, Application Intake, Resident Engagement
- **Applications:** Automation, Software implementations, System maintenance, Custom solutions, GIS support
- **Business Analytics:** Data governance & analytics, Design/UX/Web, Performance management, Transparency, Business process innovation
- **Civic Innovation:** Piloting/Prototyping, Smart cities, Grant writing + distribution, Technology equity, University/research partnerships
- **Infrastructure:** Cybersecurity, Network support and expansion
- **Services:** Vendor management, Hardware distribution/refreshes, Tech asset management, Helpdesk support

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2022 Highlights

- **Public Safety Technology Upgrades:** RTCC, Camera Expansion Planning, PD Data Policy Updates & Engagement
- **Maintaining Operations:** 8 Departures across all divisions so far this year, creative uses of professional services to cover long vacancy periods and high turnover for Analysts and Developers
- **Training:** Change Management Certifications, CS50 Certifications, GovEx, etc.
- **Awards/Recognition:** What Works Cities Silver (2nd year), ICMA Performance Management Recognition, Selected for Bloomberg's Data Alliance, Digital Inclusion Trailblazer City, Broadband Ready City (forthcoming)
- **Revival of TRC Programming & Partnerships:** Nonprofit Lunch & Learns, Citywide Classroom South Bend, Upskill SB, Open SB Academy, "Self-Made, Self-Taught", SolveSB Ideathon

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2023 Department Goals

- **Strengthen our Team:** Recruiting, Rebuilding, Training, Retention, New IT Strategic Plan (IT Roadmap)
- **Support for Public Safety Tech Upgrades:** Camera Expansion Project, RTCC
- **Bring in Federal Dollars:** Broadband, Cybersecurity, Smart City/Smart Infrastructure
- **Drive Customer Service Improvements:** Improved SLA tracking, Expanded digital services and engagement
- **Drive Internal Operational Improvements:** Reporting Server Expansion, Continued Cityworks Implementations, System Upgrades, Security Assessments
- **Technology Equity & Access:** Continue SB Open WiFi expansion, Connectivity Coalition, CBRS PLTE with SBCSC, Device Lending Programs, IT Workforce/Certification Programs, Digital Equity Plan

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South Bend Open WiFi (CI, INFRA)



our shared connection

SOUTH BEND

OPEN WI-FI

We are expanding South Bend Open Wi-Fi to new locations across the City! Find out more about South Bend Open Wi-Fi at southbendin.gov/sbow2022

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Cityworks AMS (Apps)



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Build the Budget (BA/311)



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Tech Equity Portfolio (CI)



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TRC Partnerships & Programs (BA/CI)



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More TRC Partnerships & Programs (BA/CI)



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CITY OF SOUTH BEND, IN

Performance Management (BA/Apps/CI)

Executive Memo | 2022 Performance Management Roadmap

This memo is a roadmap for City Performance Management work, including the SB Stat program. It shares guidance from the Mayor on priority areas of focus in 2022, preliminary topics of interest, and a high-level calendar for the year. The goals for City Performance Management and the SB Stat Program are the following:

- Empower departments to assist in the strategy, design, implementation, and evaluation of municipal services
- Improve service delivery by identifying, discussing, and taking action to mitigate potential problems
- Focus on data that matters to improving the lives of residents

SB Stat Program Summary & Changes in 2022
 The project portfolios from all five SB Stat Focus Areas will continue to be tracked through the "COVID Stat" project in partnership with the County, which has been updated to include:

- A new temporary, regional "Assistance Stat" will be implemented to track the impact of federal, state, and local dollars for COVID economic recovery efforts. This includes testing interventions to increase sign-ups for programs.

Quarterly Metrics Review


Key Performance Indicators

Comparing actual 2022 PASER scores to the 2022 projections found in the 'Rebuilding Our Streets' plan shows that City streets are degrading at a slower schedule than anticipated.

This leads to higher than expected scores for street segments at the very bottom and top of the PASER score scale.

| | |
|----------------|------|
| 2022 Projected | 5.92 |
| 2022 Actual | 6.17 |

| Type | 2022 Projected | 2022 Actual | Difference |
|--------------------|----------------|-------------|------------|
| Excellent (9 - 10) | 9% | 40% | 31% |
| Good (8 - 6) | 57% | 27.2% | (29.8%) |
| Fair (4 - 5) | 18% | 20% | 2% |
| Poor (2 - 3) | 10% | 12% | 2% |
| Failed (0 - 1) | 6% | .8% | (5.2%) |



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CITY OF SOUTH BEND, IN

2023 Budget Overview

| Row Labels | 2020 Adopted | 2021 Adopted | 2022 (Structural) | 2023 Proposed | YOY Variance |
|------------------------------------|------------------|------------------|-------------------|-------------------|----------------|
| Innovation & Technology | 7,720,337 | 9,519,017 | 10,100,902 | 10,068,719 | -0.3% |
| Information Technology | 6,857,612 | 8,617,939 | 9,094,448 | 9,336,242 | 2.7% |
| Salaries & Wages | 1,589,328 | 1,603,212 | 1,712,150 | 1,998,677 | 16.7% |
| Fringe Benefits | 593,151 | 596,138 | 678,508 | 769,612 | 13.4% |
| Debt Service | 605,327 | 894,250 | 1,129,218 | 823,260 | -27.1% |
| Professional Services | 615,700 | 705,800 | 490,500 | 800,000 | 63.1% |
| Education & Training | 45,900 | 45,900 | 45,900 | 55,000 | 19.8% |
| Travel | 18,560 | 18,560 | 18,560 | 23,000 | 23.9% |
| Printing & Advertising | - | - | - | - | - |
| Repairs & Maintenance | 2,839,472 | 4,043,305 | 4,635,738 | 4,575,743 | -1.3% |
| Other Services & Charges | 386,824 | 292,024 | 192,024 | 76,200 | -60.3% |
| Supplies | 163,350 | 418,750 | 191,850 | 214,750 | 11.9% |
| Capital | - | - | - | - | - |
| 311 Call Center | 576,697 | 578,572 | 683,948 | 732,477 | 7.1% |
| Salaries & Wages | 392,012 | 393,104 | 458,680 | 478,968 | 4.4% |
| Fringe Benefits | 155,685 | 155,968 | 195,768 | 203,159 | 3.8% |
| Education & Training | 12,000 | 12,000 | 12,000 | 15,000 | 25.0% |
| Travel | 8,550 | 8,550 | 8,550 | 8,550 | 0.0% |
| Printing & Advertising | 5,150 | 5,150 | 5,150 | 15,000 | 191.3% |
| Other Services & Charges | 1,800 | 1,800 | 1,800 | 1,800 | 0.0% |
| Supplies | 1,500 | 2,000 | 2,000 | 10,000 | 400.0% |
| Commuters Trust | 286,028 | 322,506 | 322,506 | - | -100.0% |
| Grand Total | 7,720,337 | 9,519,017 | 10,100,902 | 10,068,719 | -0.3% |

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2023 Budget Overview – Highlights

- Overall proposed budget ~\$10.07M (slight decrease from 2021)
 - Note: Many strategic projects are AR-funded continuing into 2023
- Larger increases:
 - More funds for training & travel across teams (focuses: cross-city learnings, customer service/digital services, data analytics, cybersecurity)
 - Professional services We're planning to lean more on professional service throughout 2023 in lieu of training, rebuilding, and turnover. This will give us flexibility to maintain services for partnered business units, hire more independent contractors, and keep progress on strategic initiatives
 - 311 marketing/advertising/supplies increase. This increase was informed by resident focus groups and stakeholder interviews asking for more engagement, outreach, awareness
- Important Note: Commuters Trust Grant will be close out at the end of 2022 and the project will shift into a new operational phase with local partners

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Operating Budget – Personnel Raises

- 311 raises with help retain key staff with tacit knowledge of city services and create a larger step between liaisons and senior staff with more responsibility. For reference, the 2023 cap for a 311 Liaison is \$49,264.
 - Supervisor: \$52,517 >>> \$57,244 (9% raise)
 - Liaison II: \$49,702 >>> \$52,684 (6% raise)
- Business Analytics Team raises will drive parity across other city positions and help with retention and faster recruitment of entry and mid-level analysts in our market.
 - Director: \$80,123 >>> \$85,732 (7% raise)
 - Senior Business Analyst: \$ 60,656 >>> \$68,541 (13% raise)
 - Design Specialist: \$59,662 >>> \$67,418 (13% raise)
 - Business Analyst: \$ 56,732 >>> \$60,703 (7% raise)

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Operating Budget – New Personnel

- Technology Equity Manager will give steadiness to the Open WiFi, broadband partnership portfolio and be a staff member to drive broadband and digital equity grantmaking
 - Proposed salary cap for 2023: \$66,322
 - Background: The Department has attempted to meet these functions with part-time interns and fellows under the Director of Civic Innovation. Given the opportunities and the successful pilots/grants that have come out of this portfolio, we think it is time to make the FT position official
- Deputy CTO addition to 2022 budget to bring back more options for retention, pipeline for high skilled employees in pre-leadership
 - Salary cap for 2023: \$90,996
 - Background: This is an existing position in ordinance which we budgeted for in 2020, but took off the budget in 2021 to save funds. We are proposing to bring it back.

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2023 – Strategic Initiatives

- Continuation of American Rescue Investments from 2022
 - Open WiFi Expansion
 - Public Safety Tech Upgrades: Real Time Crime Center (RTCC) and Camera Expansion
 - Tracking + Supporting Neighborhood Assistance Uptake
- Improved Customer Service Tracking & Support
 - SLA tracker, continued post-call survey work, digital services improvements, 311 outreach and engagement pilots
- Improved Cybersecurity Posture
 - IN state grants, more assessments, continued employee security/training, I&T professional certifications
- Bloomberg Data Alliance in partnership with Sustainability/DCI
- DCI Permitting, Code, Building, Zoning Solution
 - Note: This project was budgeted for in 2022, but delayed due to AR and staffing constraints. Previously budgeted funds will be earmarked in I&T Reserves for 2023 work.

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Questions?



Expenditure Summary

| Row Labels | 2020 Adopted | 2021 Adopted | 2022 (Structural) | 2023 Proposed | YOY Variance |
|--|------------------|------------------|----------------------|-------------------|-----------------|
| Baseline Spending | 6,857,612 | 8,617,939 | 9,094,448 | 9,345,730 | 2.8% |
| Debt Service | 605,327 | 894,250 | 1,129,218 | 823,260 | -27.1% |
| Essential Operations | 6,252,285 | 7,723,689 | 7,965,230 | 8,522,470 | 7.0% |
| Administration | 6,252,285 | 7,723,689 | 7,965,230 | 8,522,470 | 7.0% |
| Innovation & Technology | 6,252,285 | 7,723,689 | 7,965,230 | 8,522,470 | 7.0% |
| Salaries & Wages | 1,589,328 | 1,603,212 | 1,712,150 | 2,006,629 | 17.2% |
| Fringe Benefits | 593,151 | 596,138 | 678,508 | 771,148 | 13.7% |
| Education & Training | 45,900 | 45,900 | 45,900 | 55,000 | 19.8% |
| Professional Services | 615,700 | 705,800 | 490,500 | 800,000 | 63.1% |
| Travel | 18,560 | 18,560 | 18,560 | 23,000 | 23.9% |
| Other Services & Charges | 386,824 | 292,024 | 192,024 | 76,200 | -60.3% |
| Printing & Advertising | - | - | - | - | |
| Supplies | 163,350 | 418,750 | 191,850 | 214,750 | 11.9% |
| Repairs & Maintenance | 2,839,472 | 4,043,305 | 4,635,738 | 4,575,743 | -1.3% |
| Maintenance of Current Capital | - | - | - | - | |
| Strategic Spending | 862,725 | 901,078 | 1,006,454 | 732,477 | -27.2% |
| Strategic Operations | 576,697 | 578,572 | 683,948 | 732,477 | 7.1% |
| Other Strategic Departments | 576,697 | 578,572 | 683,948 | 732,477 | 7.1% |
| 311 Call Center | 576,697 | 578,572 | 683,948 | 732,477 | 7.1% |
| Salaries & Wages | 392,012 | 393,104 | 458,680 | 478,968 | 4.4% |
| Fringe Benefits | 155,685 | 155,968 | 195,768 | 203,159 | 3.8% |
| Education & Training | 12,000 | 12,000 | 12,000 | 15,000 | 25.0% |
| Travel | 8,550 | 8,550 | 8,550 | 8,550 | 0.0% |
| Other Services & Charges | 1,800 | 1,800 | 1,800 | 1,800 | 0.0% |
| Printing & Advertising | 5,150 | 5,150 | 5,150 | 15,000 | 191.3% |
| Supplies | 1,500 | 2,000 | 2,000 | 10,000 | 400.0% |
| Strategic Initiatives | 286,028 | 322,506 | 322,506 | - | -100.0% |
| Equitable Access to Opportunity | 286,028 | 322,506 | 322,506 | - | -100.0% |
| Commuters Trust - Bloomberg Mayor's Chall | 286,028 | 322,506 | 322,506 | - | -100.0% |
| Commuters Trust - Bloomberg Mayor's Ch. | 286,028 | 322,506 | 322,506 | - | -100.0% |
| Grand Total | 7,720,337 | 9,519,017 | 10,100,902 | 10,078,207 | -0.2% |



Personnel Change Summary

| Department | Type of Request | Subdivision | Current Position Title | Requested Position Title | # of affected employees | 2022 Salary Ordinance | Proposed 2023 Salary Ordinance | Total Increased Cost | Percent Change | |
|--------------------|-------------------------------|------------------------|------------------------|---|-------------------------|-----------------------|--------------------------------|----------------------|----------------|-------|
| IT | New FTE | Information Technology | NA | NB-FT-Deputy Chief Technology Officer | 1 | | 90,996 | 90,996 | 100.0% | |
| | | | | NB-FT-Technology Equity Manager | 1 | | 66,322 | 66,322 | 100.0% | |
| | Higher-than-standard increase | 311 Call Center | | NB-FT-311 Customer Service Liaison II | No change | 1 | 49,702 | 52,684 | 2,982 | 6.0% |
| | | | | NB-FT-Supervisor-311 Customer Service | No change | 1 | 52,517 | 57,244 | 4,727 | 9.0% |
| | | Information Technology | | NB-FT-Business Analyst-IT | No change | 2 | 56,732 | 60,703 | 7,942 | 7.0% |
| | | | | NB-FT-Business Analyst-Sr-IT | No change | 1 | 60,656 | 68,541 | 7,885 | 13.0% |
| | | | | NB-FT-Design Specialist-IT | No change | 1 | 59,662 | 67,418 | 7,756 | 13.0% |
| | | | | NB-FT-Director of Business Analytics-IT | No change | 1 | 80,123 | 85,732 | 5,609 | 7.0% |
| Grand Total | | | | | 9 | | | 194,219 | | |



Personnel Detail

| Fd-Dp-Dv-Sub | Subdivision | Position | Status | 2022 FTE | 2023 FTE | Incr/ (Decr) FTE | 2022 Salary Cap | Estimated % Increase | 2023 Salary Cap |
|----------------|------------------|---|--------|----------|----------|------------------|-----------------|----------------------|-----------------|
| 279-07-070-070 | 311 Call Center | NB-FT-311 Customer Service Liaison I | NB | 5 | 5 | - | \$ 47,829 | 3.00% | \$ 49,264 |
| 279-07-070-070 | 311 Call Center | NB-FT-311 Customer Service Liaison II | NB | 1 | 1 | - | \$ 49,702 | 6.00% | \$ 52,684 |
| 279-07-070-070 | 311 Call Center | NB-FT-Director of 311 Customer Service | NB | 1 | 1 | - | \$ 80,123 | 3.00% | \$ 82,527 |
| 279-07-070-070 | 311 Call Center | NB-FT-Supervisor-311 Customer Service | NB | 1 | 1 | - | \$ 52,517 | 9.00% | \$ 57,244 |
| 279-07-070-070 | 311 Call Center | NON-BARGAINING OTHER | NO | | | | \$ - | 0.00% | \$ - |
| 279-07-070-070 | 311 Call Center | PART-TIME | PT | | | | \$ - | 0.00% | \$ - |
| 279-07-071-071 | Information Tech | NB-FT-Applications Developer-IT | NB | 2 | 2 | - | \$ 61,418 | 3.00% | \$ 63,261 |
| 279-07-071-071 | Information Tech | NB-FT-Applications Developer II-IT | NB | 1 | 1 | - | \$ 66,511 | 3.00% | \$ 68,506 |
| 279-07-071-071 | Information Tech | NB-FT-Business Analyst-IT | NB | 2 | 2 | - | \$ 56,732 | 7.00% | \$ 60,703 |
| 279-07-071-071 | Information Tech | NB-FT-Business Analyst-Sr-IT | NB | 1 | 1 | - | \$ 60,656 | 13.00% | \$ 68,541 |
| 279-07-071-071 | Information Tech | NB-FT-Chief Innovation Officer | NB | 1 | 1 | - | \$ 118,676 | 3.00% | \$ 122,236 |
| 279-07-071-071 | Information Tech | NB-FT-Chief Technology Officer | NB | 1 | 1 | - | \$ 111,599 | 3.00% | \$ 114,947 |
| 279-07-071-071 | Information Tech | Deputy Chief Technology Officer | NB | - | 1 | 1 | \$ - | 100.00% | \$ 90,996 |
| 279-07-071-071 | Information Tech | NB-FT-Design Specialist-IT | NB | 1 | 1 | - | \$ 59,662 | 13.00% | \$ 67,418 |
| 279-07-071-071 | Information Tech | NB-FT-Director of Applications-IT | NB | 1 | 1 | - | \$ 82,480 | 3.00% | \$ 84,954 |
| 279-07-071-071 | Information Tech | NB-FT-Director of Business Analytics-IT | NB | 1 | 1 | - | \$ 80,123 | 6.03% | \$ 84,954 |
| 279-07-071-071 | Information Tech | NB-FT-Director of Civic Innovation-IT | NB | 1 | 1 | - | \$ 80,123 | 3.00% | \$ 82,527 |
| 279-07-071-071 | Information Tech | NB-FT-Director of Infrastructure-IT | NB | 1 | 1 | - | \$ 80,123 | 3.00% | \$ 82,527 |
| 279-07-071-071 | Information Tech | NB-FT-Director of Services-IT | NB | 1 | 1 | - | \$ 80,123 | 3.00% | \$ 82,527 |
| 279-07-071-071 | Information Tech | NB-FT-GIS Speicalis-Senior | NB | 1 | 1 | - | \$ 54,650 | 3.00% | \$ 56,290 |
| 279-07-071-071 | Information Tech | NB-FT-Manager-Applications-IT | NB | 1 | 1 | - | \$ 76,163 | 3.00% | \$ 78,448 |
| 279-07-071-071 | Information Tech | NB-FT-Manager-Data & GIS-IT | NB | 1 | 1 | - | \$ 67,491 | 3.00% | \$ 69,516 |
| 279-07-071-071 | Information Tech | NB-FT-Manager-Infrastructure-IT | NB | 2 | 2 | - | \$ 72,284 | 3.00% | \$ 74,453 |
| 279-07-071-071 | Information Tech | NB-FT-Manager-Ops-IT | NB | 1 | 1 | - | \$ 74,866 | 3.00% | \$ 77,112 |
| 279-07-071-071 | Information Tech | NB-FT-Manager-Services-IT | NB | 1 | 1 | - | \$ 64,704 | 3.00% | \$ 66,645 |
| 279-07-071-071 | Information Tech | NB-FT-Specialist of Services-IT | NB | 2 | 2 | - | \$ 59,663 | 3.00% | \$ 61,453 |
| 279-07-071-071 | Information Tech | NB-FT-System Specialist III-IT | NB | 1 | 1 | - | \$ 64,704 | 3.00% | \$ 66,645 |
| 279-07-071-071 | Information Tech | Technology Equity Manager | NB | - | 1 | 1 | \$ - | 100.00% | \$ 66,322 |
| 279-07-071-071 | Information Tech | NON-BARGAINING OTHER | NO | | | | \$ - | 0.00% | \$ - |
| 279-07-071-071 | Information Tech | PART-TIME | PT | | | | \$ - | 0.00% | \$ - |
| | | | | 32 | 34 | | | | |

| Account | Main Account Description | 2020 ADOPTED BUDGET | 2021 ADOPTED BUDGET | 2019 ACTUAL | 2020 ACTUAL | 2021 ACTUAL | 2022 ORIGINAL BUDGET | 2022 AMENDED BUDGET | 2023 BUDGET |
|-----------------------|--|---------------------|---------------------|-------------|-------------|-------------|----------------------|---------------------|-------------|
| 279-07-070-070-421002 | Supplies-Office-Stationary & Printing | 1,500 | - | 1,378 | 895 | 378 | - | - | - |
| 279-07-070-070-422013 | Supplies-Operating-Promotional Supplies | - | 2,000 | - | - | 1,493 | 2,000 | 1,400 | 10,000 |
| 279-07-070-070-431009 | Services & Charges-Professional-Computer & Technology | - | - | - | - | - | - | - | - |
| 279-07-070-070-432003 | Services & Charges-Communication & Transp-Travel | 8,550 | 8,550 | 7,716 | 769 | - | 8,550 | 8,550 | 8,550 |
| 279-07-070-070-433003 | Services & Charges-Printing & Ad-Promotional | 5,150 | 5,150 | 5,181 | - | 666 | 5,150 | 5,150 | 15,000 |
| 279-07-070-070-437003 | Services & Charges-Rentals-Office Space | 1,500 | 1,500 | 3,000 | 1,500 | 1,500 | 1,500 | 1,500 | 1,500 |
| 279-07-070-070-439004 | Services & Charges-Other-Dues & Memberships | 300 | 300 | 285 | 100 | - | 300 | 300 | 300 |
| 279-07-070-070-439006 | Services & Charges-Other-Education & Training | 12,000 | 12,000 | 7,368 | 3,572 | 1,006 | 12,000 | 12,000 | 15,000 |
| 279-07-070-070-452004 | Other Uses-Interfund Transfer Out-Allocations-Liability Ins | 1,379 | - | 1,668 | 1,379 | - | - | - | - |
| 279-07-070-070-452007 | Other Uses-Interfund Transfer Out-Allocations-Central Stores | - | - | 352 | - | - | - | - | - |
| 279-07-071-071-410001 | Personnel-Salaries & Wages-Salaried Wages | 1,589,328 | 1,603,212 | 1,329,893 | 1,470,427 | 1,490,610 | 1,712,150 | 1,710,478 | 1,968,851 |
| 279-07-071-071-410005 | Personnel-Salaries & Wages-Seasonal & Interns | - | - | - | - | 21,217 | - | 1,672 | 37,000 |
| 279-07-071-071-411001 | Personnel-Employee Benefits-FICA Regular | 122,745 | 123,807 | 99,602 | 102,667 | 112,962 | 132,191 | 132,191 | 154,760 |
| 279-07-071-071-411004 | Personnel-Employee Benefits-PERF Regular | 179,705 | 181,260 | 147,237 | 159,277 | 161,042 | 193,535 | 193,535 | 222,433 |
| 279-07-071-071-411007 | Personnel-Employee Benefits-Unemployment Comp | 159 | 481 | - | 146 | 439 | 2,739 | 2,739 | 2,363 |
| 279-07-071-071-411008 | Personnel-Employee Benefits-Health Insurance | 267,039 | 267,039 | 178,710 | 264,809 | 251,076 | 325,330 | 325,330 | 364,270 |
| 279-07-071-071-411009 | Personnel-Employee Benefits-Life Insurance | 2,760 | 2,760 | 2,330 | 2,605 | 2,565 | 2,880 | 2,880 | 3,120 |
| 279-07-071-071-411014 | Personnel-Employee Benefits-Parental Leave | 5,563 | 5,611 | 2,583 | 5,122 | 5,226 | 5,993 | 5,993 | 6,891 |
| 279-07-071-071-411206 | Personnel-Employee Benefits-Cell Phone Allowance | 15,180 | 15,180 | 5,570 | 4,800 | 4,800 | 15,840 | 15,840 | 17,160 |
| 279-07-071-071-421000 | Supplies-Office-General Office Supplies | - | - | 55,492 | 51 | 30 | - | 79,249 | - |

| Account | Main Account Description | 2020 ADOPTED BUDGET | 2021 ADOPTED BUDGET | 2019 ACTUAL | 2020 ACTUAL | 2021 ACTUAL | 2022 ORIGINAL BUDGET | 2022 AMENDED BUDGET | 2023 BUDGET |
|-----------------------|--|---------------------|---------------------|-------------|-------------|-------------|----------------------|---------------------|-------------|
| 279-07-071-071-421002 | Supplies-Office-Stationary & Printing | - | 2,500 | - | - | 279 | - | - | - |
| 279-07-071-071-422000 | Supplies-Operating-Other Operating Supplies | - | - | - | - | - | - | 1,271 | - |
| 279-07-071-071-422006 | Supplies-Operating-Computer Supplies & Equipment | 163,350 | 416,250 | 112,981 | 129,565 | 712,722 | 191,850 | 191,744 | 214,750 |
| 279-07-071-071-431000 | Services & Charges-Professional-Other Professional Svcs | 615,700 | - | 1,065,128 | 854,301 | 128,101 | - | 50,030 | - |
| 279-07-071-071-431009 | Services & Charges-Professional-Computer & Technology | - | 705,800 | - | 204,304 | 382,486 | 410,500 | 1,080,594 | 800,000 |
| 279-07-071-071-432000 | Services & Charges-Communication & Transp-Other | - | - | - | - | - | - | - | - |
| 279-07-071-071-432002 | Services & Charges-Communication & Transp-Mailing | - | - | - | - | 34 | - | - | - |
| 279-07-071-071-432003 | Services & Charges-Communication & Transp-Travel | 18,560 | 18,560 | 24,740 | 6,616 | 161 | 18,560 | 21,560 | 23,000 |
| 279-07-071-071-432004 | Services & Charges-Communication & Transp-Telecommunications | 386,824 | 292,024 | 284,617 | 420,183 | 290,639 | 192,024 | 192,024 | 76,200 |
| 279-07-071-071-433001 | Services & Charges-Printing & Ad-Outside Printing Services | - | - | - | 1,005 | - | - | - | - |
| 279-07-071-071-433003 | Services & Charges-Printing & Ad-Promotional | - | - | - | - | 2,611 | - | - | - |
| 279-07-071-071-436001 | Services & Charges-Repairs & Maint-Building R&M | - | - | - | - | 450 | - | - | - |
| 279-07-071-071-436004 | Services & Charges-Repairs & Maint-Computer Equip R&M | 2,839,472 | 4,043,305 | 2,975,430 | 3,021,127 | 3,645,861 | 4,635,738 | 4,737,849 | 4,575,743 |
| 279-07-071-071-438100 | Services & Charges-Debt Service-Principal | 522,557 | 817,277 | 391,117 | 606,922 | 966,528 | 1,063,402 | 1,073,320 | 763,197 |
| 279-07-071-071-438200 | Services & Charges-Debt Service-Interest | 49,356 | 76,973 | 52,924 | 59,675 | 50,358 | 65,816 | 65,762 | 60,063 |
| 279-07-071-071-439003 | Services & Charges-Other-Subscriptions | - | - | - | - | 100 | - | 250 | - |
| 279-07-071-071-439004 | Services & Charges-Other-Dues & Memberships | - | - | - | 600 | 200 | - | - | - |
| 279-07-071-071-439006 | Services & Charges-Other-Education & Training | 45,900 | 45,900 | 15,589 | 5,590 | 32,648 | 45,900 | 46,188 | 55,000 |
| 279-07-071-071-445006 | Capital Outlay-Machinery & Equip-Computer Equip/Network | - | - | - | - | - | - | - | - |
| 279-07-071-071-452000 | Other Uses-Interfund Transfer Out-Transfers Out | - | - | 600,000 | - | - | - | - | - |

| Account | Main Account Description | 2020 ADOPTED BUDGET | 2021 ADOPTED BUDGET | 2019 ACTUAL | 2020 ACTUAL | 2021 ACTUAL | 2022 ORIGINAL BUDGET | 2022 AMENDED BUDGET | 2023 BUDGET |
|-----------------------|---|---------------------|---------------------|-------------|-------------|-------------|----------------------|---------------------|-------------|
| 279-07-071-071-452004 | Other Uses-Interfund Transfer Out-Allocations-Liability Ins | 4,532 | 891 | 4,765 | 4,532 | 891 | 653 | 653 | 813 |
| 279-07-071-072-422006 | Supplies-Operating-Computer Supplies & Equipment | - | - | - | - | - | - | 180,521 | - |
| 279-07-071-072-431009 | Services & Charges-Professional-Computer & Technology | - | - | - | - | - | - | 9,157 | - |
| 279-07-071-072-436004 | Services & Charges-Repairs & Maint-Computer Equip R&M | - | - | - | - | - | - | 44,932 | - |
| 279-07-071-073-422006 | Supplies-Operating-Computer Supplies & Equipment | - | - | - | - | - | - | 145,056 | - |
| 279-07-071-073-436004 | Services & Charges-Repairs & Maint-Computer Equip R&M | - | - | - | - | - | - | 58,289 | - |
| 404-07-071-071-422006 | Supplies-Operating-Computer Supplies & Equipment | - | - | - | 4,108 | - | - | - | - |
| 404-07-071-071-431000 | Services & Charges-Professional-Other Professional Svcs | - | - | 1,346,250 | 1,541,325 | 28,098 | 80,000 | 151,500 | - |
| 404-07-071-071-433001 | Services & Charges-Printing & Ad-Outside Printing Services | - | - | - | 500 | - | - | - | - |
| 404-07-071-071-438100 | Services & Charges-Debt Service-Principal | 32,479 | - | 26,855 | 32,479 | - | - | - | - |
| 404-07-071-071-438200 | Services & Charges-Debt Service-Interest | 935 | - | 2,307 | 935 | - | - | - | - |