



SBStat | Police

2021 Quarter 3, Monday September 27th
City of South Bend



Ground rules for SB Stat Meetings

1. No stupid questions

Use this space to ask and address difficult questions safely

2. Data-driven decision making

Strive to make decisions based on whatever most recent data is available

3. Relentless follow-up

Identify clear action items and owners after each meeting

4. A bias towards action

Continuously seek to improve: our data, our ways of working, etc.

Good questions to be asking...

- What are the next steps on this project? Who's going to own it?
- Do we have the data we need to make a good decision? If not, how can we get that data?
- Is there a strategy or hypothesis on this issue we want to test during the next quarter?

Today's Agenda

I. Project updates from previous Stat meeting

II. Deep Dive Analysis & Discussion

- Gun Violence

III. Quarterly Stats

IV. Taking action

- Identifying clear action items and owners

V. Celebrating our values

Highlights from this past quarter

Project updates from previous Stat meetings

Police Portfolio Summary

Status of SBStat projects in the queue for 2021

Task Name	Task Description	Committee	Status	Status Notes	Completion Pri...	Predecessors	Start Date	End Date	Duration
Test task	This task is a test to demonstrate the use of this list	Test committee	Planning	This list is a tool in the making	2021 Q1	Test Task 0	February 23	February 24	1
De-escalation policy	Standalone de-escalation policy, add affirmative duty to intervene if other officers violating policies	Policy review and update	Planning	-Review CAG feedback -Draft new policies -Seek and incorporate public and PD input -BPS adoption		None			0
Use of Force and CEW	update use of force and CEW policies	Policy review and update	Completed	- Latest policy submitted and approved - Pending recommendations from BPS					0
Crisis Intervention policy		Policy review and update							0
Body camera policy	update and implementation	Policy review and update	Planning	-Review CAG feedback -Draft new policies -Seek and incorporate public and PD input -BPS adoption					0
Bias-free policy and reporting	Strengthen police bias-free policy and require officers to report incidents	Policy review and update	Planning	-Draft new policies -Seek and incorporate public and PD input -BPS adoption					0

21 CP Project Portfolio List



Project Update 1 - Post-incident Reporting

- Process improvement roadmap
- Process improvements
- Idea implementation

Post-incident Reporting

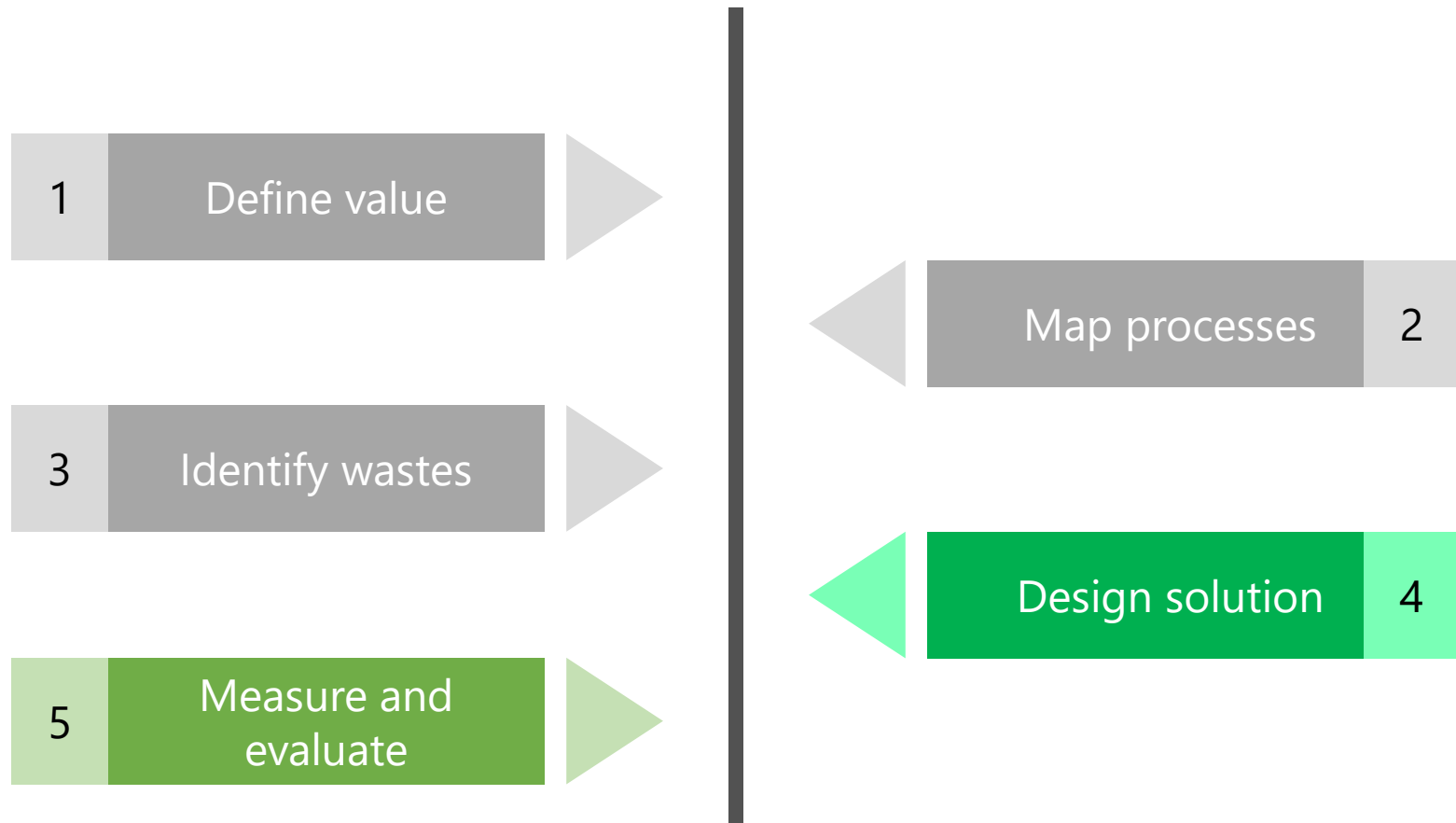
Recommendation

"SBPD should explore mechanisms for clarifying, streamlining, and introducing efficiencies into post-incident reporting, including in use of force reporting."

Goals

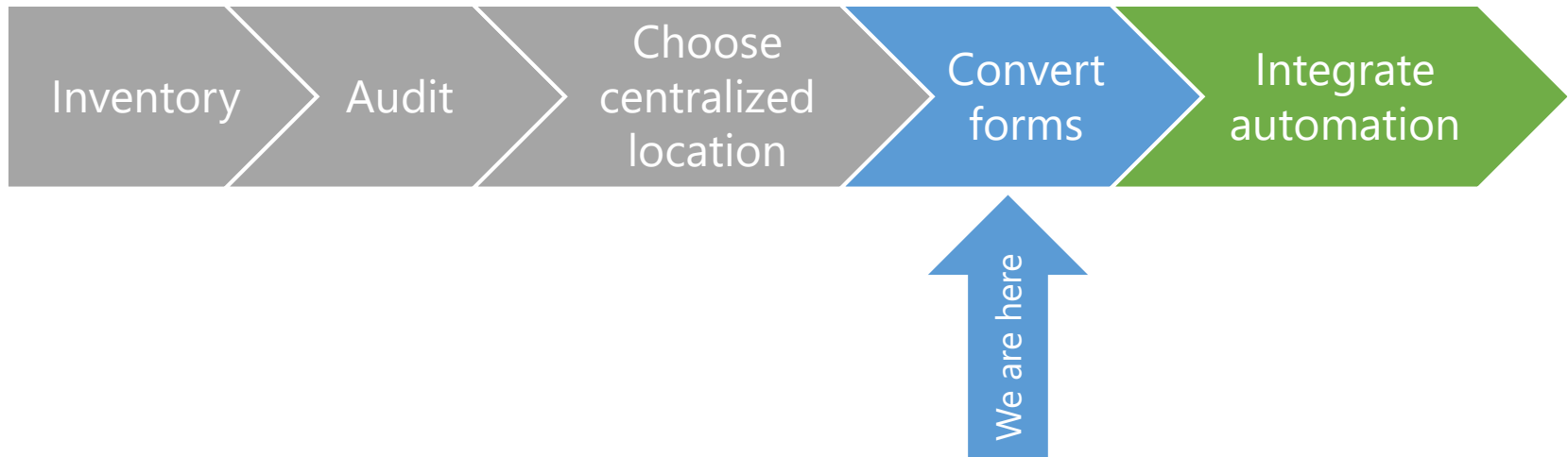
- Reduce redundancies and collapse requirements
- Allow officers to spend less time reporting and more time policing

Process Improvement Roadmap



Department-Wide Reporting

OmniForm Sunset



OmniForm Sunset

Project Phases

1. Inventory

- Take inventory of what documentation is in OmniForms still
- Take inventory of decentralized documents

2. Audit

- Work with process leaders to determine what can be deleted or converted

3. Choose centralized location

- Shared drive:
 - Accessible and easily linked to
 - Security and permissions capable
 - Software agnostic

OmniForm Sunset

Project Phases Cont.

4. Convert forms
 - ADSi native form where possible
 - PDF for documents that do not relate to case reporting
 - Microsoft forms for documents used for internal communication loops (linked in centralized location)
5. Integrate automation
 - Work with Applications team to reverse engineer traffic documents with automation already
 - Create automated cover sheet and process

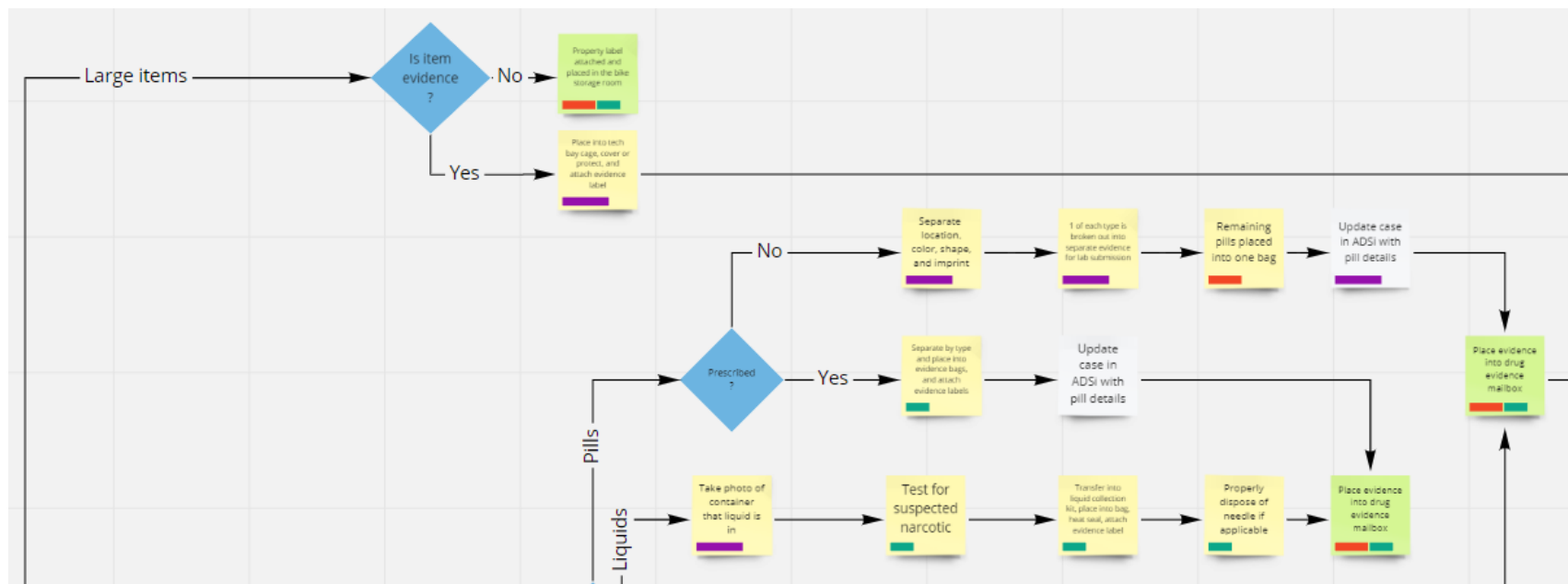
Process Specific Reporting

High priority processes

- Evidence processing (Crime Scene Tech)
 - Focal point with Homicide absorption
- DUIs (Traffic)
- Aggravated assaults (Detective Bureau)

What Can we Change?

Evidence processing



Legend

● Requirement (law/policy)

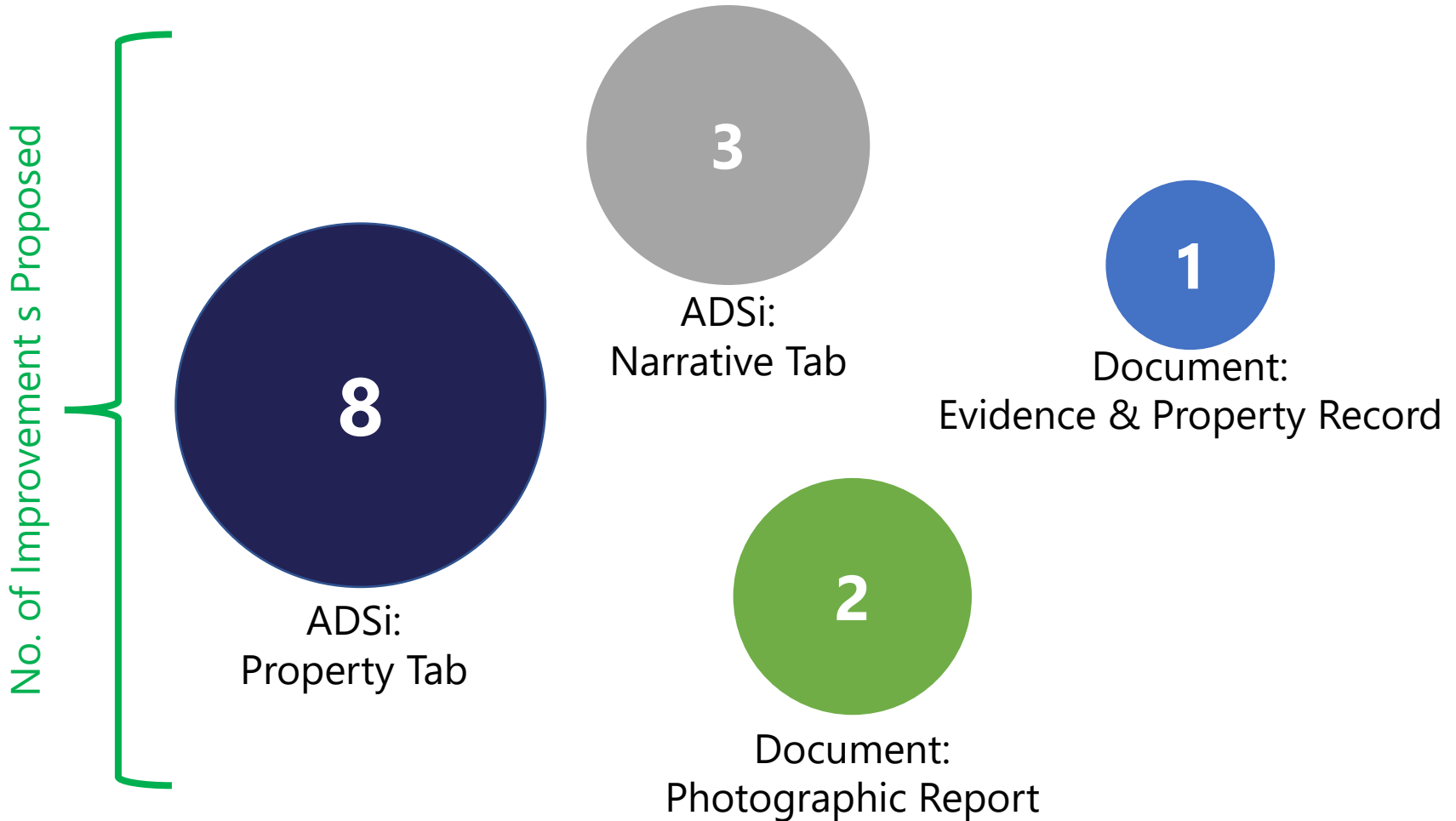
● Non-value add

● Value add

● Decision point

How can we Change it?

Evidence processing



What are we Solving?

Evidence processing

Waste	Effect
Defects	Less processing means fewer entry mistakes
Overproduction	Reduce duplicative entries
Transportation	Eliminate the need to physically walk documents to Records
Inventory	Reduce physical papers
Motion	Reduce points of contact for different software <ul style="list-style-type: none">- Email- ADSi- OmniForms
Extra-processing	Reducing the number of times that documents need to be touched

Discussion questions before closing out the topic

1. What are we hoping to gain from time savings in processes?

Project Update 2 - Police Public Surveys

- SBPD Rapid Survey



SBPD Rapid Survey

Recommendation

*“SBPD should implement a comprehensive community and problem-solving policing model – one that is created in true collaboration with the community and that makes **community engagement** and **addressing community problems the shift-to-shift and minute-to-minute way the at SBPD does business.**”*

Goals

- Increase community engagement and collaboration
- Reduce barriers to participation
- Measure sentiment over time
- Provide awareness on channels for expanded commentary
 - Community complaints and commendations

Rapid Feedback Survey

Card front

Recent experience with SBPD?

We want your feedback!



OR

Text @SBPD to:

833-373-0400

Rapid Feedback Survey

Card back

**Get
involved!**

Apply!

police.southbendin.gov

[/join](#)

- Board of Public Safety meetings
- Citizen's Police Academy
- Cops-n-Goblins
- Neighborhood meetings
- National Night Out
- Police Athletic League

For more information, visit:

[_police.southbendin.gov](https://police.southbendin.gov)

[/community-outreach](#)

Rapid Feedback Survey

Implementation

Card locations

- With shift leaders and Sergeants
- Front desk in the Police Department
- Police community events
- Libraries and other public spaces

Announcements

- Twitter and Facebook
- Websites

Discussion questions before closing out the topic

1. Should we keep dissemination to analogue formats?
 - Keep in the spirit of the original intention



Project Update 3 - Zencity Analysis

- School Resource Officers

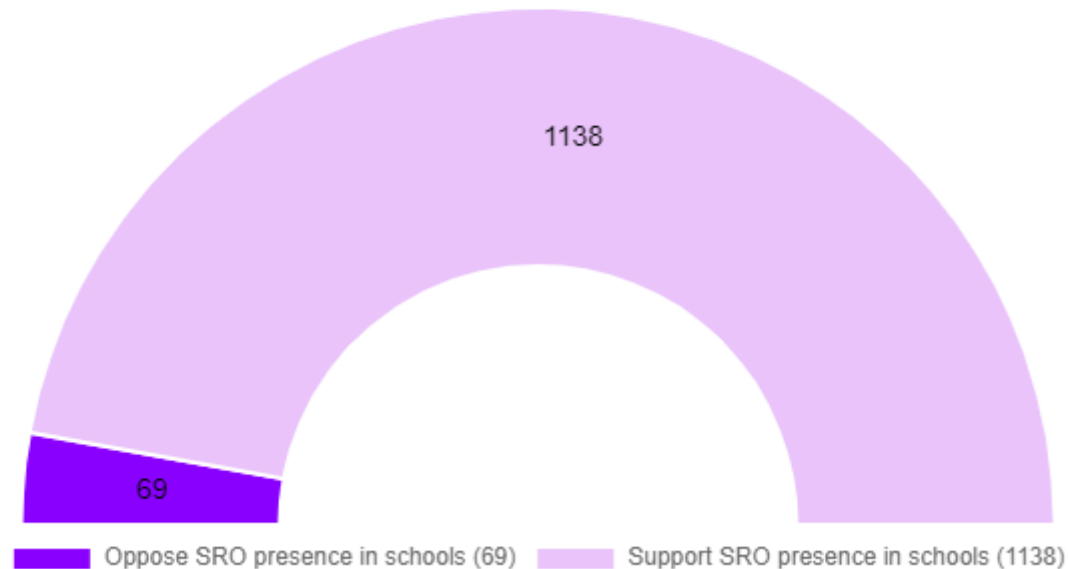
Zencity: School Resource Officers

Context

News reports covering a panel of BLM activists calling to remove SRO from schools attracted considerable attention; most comments strongly support SRO presence in schools

Sep 6 - Sep 12, 2021

School Resource Officers: Support vs Opposition



By the numbers

2,280

Interactions

Conversations about School Resource Officers elicited. Making up **10% of total discourse** over the period.

93%

In response to

News reports covering a **panel held by local BLM activists** which called to remove SRO from schools

7%

In response to

Remaining discourse stemming from **posts by BLM social media accounts**

250

Likes & Loves

While posts calling to remove SRO from schools received limited support many commenters were in favor of keeping officers in schools

50%

Interactions

Most commenters were in favor of keeping SRO in schools. Many claimed they are needed **more than ever before** and asserted that those calling to remove them **are not familiar with the state in schools** these days.

3%*

Interactions

Only a small part of comments called to **remove SRO** from schools and stated that they tend to **target kids from marginalized communities and instill fear.**

*Remaining 47% were neutral interactions

Deep-dive analysis & discussion

- Gun Violence mini-Stat

Gun Violence Report

- Background / Context
- Available data & analysis
- Options to improve performance

Background + Context

Purpose

To perform a data sprint on a bi-weekly basis to track and report gun violence to the community.

Context

- Mirror the community value from COVID Stat for Gun Violence
- Gun violence is a present and visible interest to both the city and the public
- Identifying trends and location in an easily understandable way
- Setting perspectives with benchmarking

Gun Violence Stat Storyboard

Gun Violence Report

[Date of Report]

City of South Bend

Today's Agenda

- Announcements from the Mayor and Police Chief
- Data Review
- Initiatives

City of South Bend

Announcements from the Mayor and Police Chief

Data Review

City of South Bend

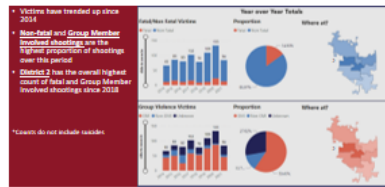
Gun Violence Snapshot

2021 Totals Year to Date	2020 Change Year to Date	2019 Change Year to Date
818 YTD Incidents	112 Incident Change	273 Incident Change
85 YTD Victims	-14 Victim Change	-4 Victim Change
423 YTD Guns	102 Guns Retrieved Change	128 Guns Retrieved Change

• Gun related incidents* have gone up compared to this time the last 2 years
 • Criminally assaulted shooting victims have gone down
 • Guns retrieved from incidents and taken from gun violence curbs have gone up

*Counts do not include incidents
 **Year to Date change reflects previous year growth through September

Gun Violence Breakdown



Regional Gun Death Comparisons



Gun Violence Goals

Initiatives




City of South Bend

Gun Violence Report

[Date of Report]

City of South Bend

Gun Violence Snapshot

2019 Year to Date	2020 Year to Date	2021 Year to Date	Trend
545 Incidents	818 YTD Incidents	818 YTD Incidents	 Gun Violence Incidents
89 Victims	85 YTD Victims	85 YTD Victims	 Criminally Assaulted Shooting Victims
295 Guns	423 YTD Guns	423 YTD Guns	 Guns Removed

[Live Dashboard](#)

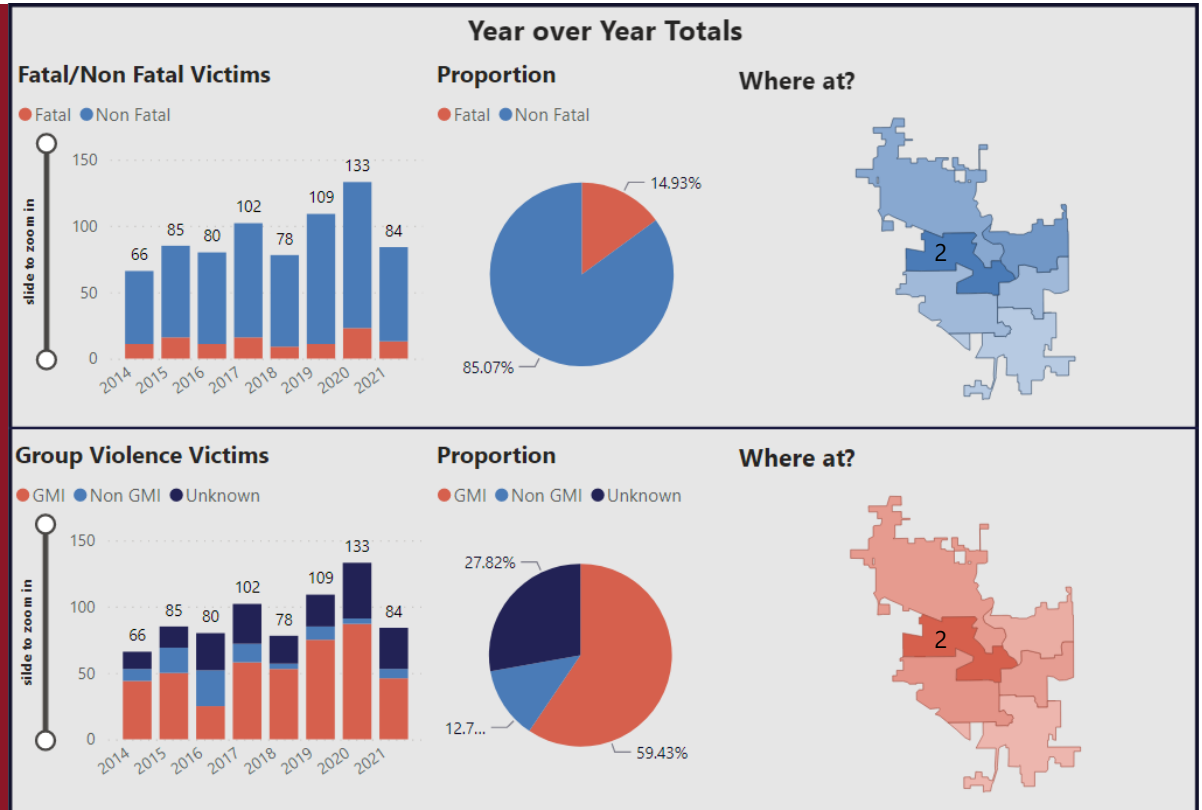
*Counts do not include accidental or intentional suicides

**Year to Date change reflects previous year counts through September

Gun Violence Breakdown

- Criminally assaulted shooting victims have trended up since 2014
- **Non-fatal** and **Group Member Involved shootings** are the highest proportion of shootings over this period
- **District 2** has the overall highest count of fatal and Group Member Involved shootings since 2018

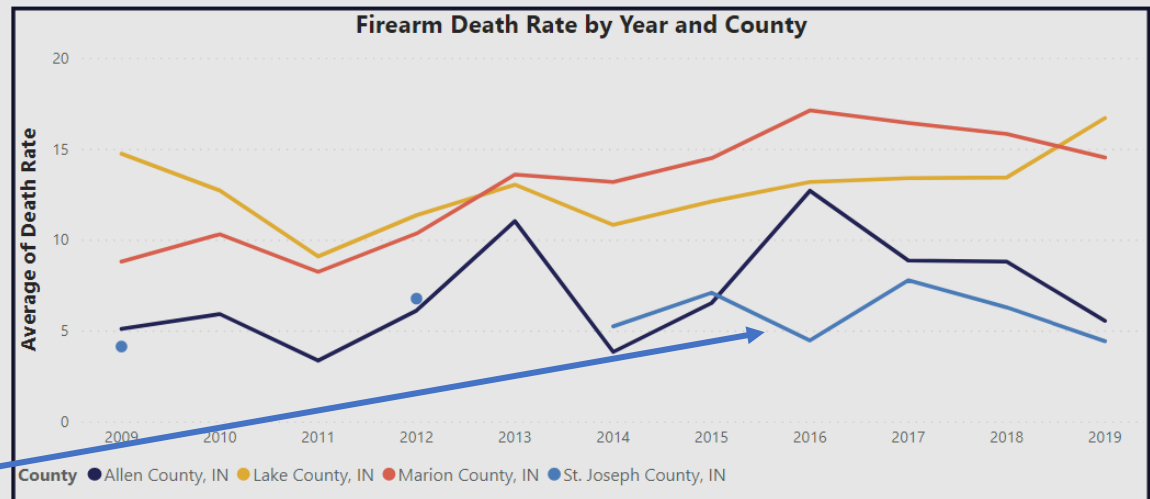
*Counts do not include accidentals or suicides



[Live Dashboard](#)

Regional Gun Death Comparisons

Firearm Death Rate			
Level	10 Year	5 Year	2019
National	7.63	9.09	8.56
Census Region			
Census Region 2: Midwest	7.99	8.31	8.18
State			
Indiana	9.74	10.46	9.33
County			
Allen County, IN	7.06	8.48	5.54
Elkhart County, IN	8.34	8.34	
Lake County, IN	12.77	13.75	16.68
Marion County, IN	12.98	15.67	14.51
St. Joseph County, IN	5.76	6.00	4.41



- **St. Joseph has a lower death rate** than neighboring counties since it started recording consistently in 2014
- Elkhart county only has one recorded year in the last 10-year period for comparison

*Data does not include unintentional deaths or suicides

**Data compiled by the CDC

[Live Dashboard](#)

Discussion questions before closing out the topic

1. Will we present this to the Board of Public Safety?
 - COVID Stat style (public live meeting)
 - As council presentation
2. What goals should we mark as a metric?
3. When will we start?

Quarterly Statistics Review

Summarizing data points and statistics related to core operations since the last Stat meeting

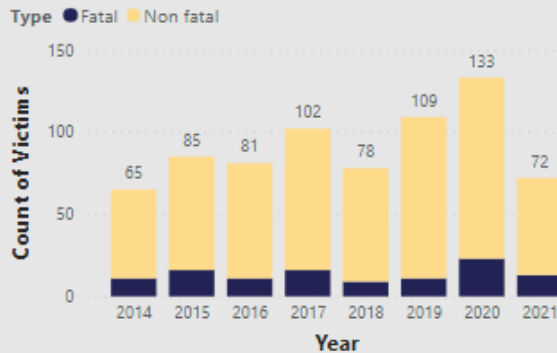
Quarterly Statistics- Police Stat

- Group Violence Intervention
- Crime & Community
- Recruitment & Training

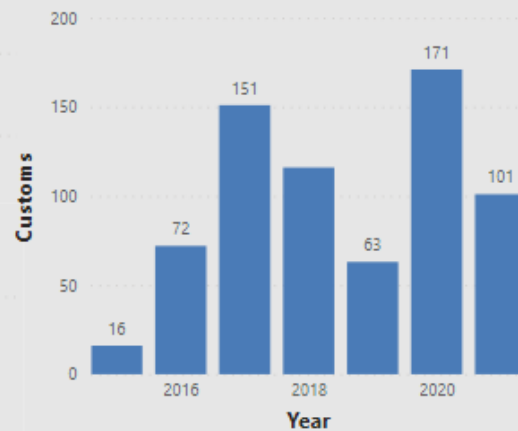
Group Violence Intervention

Group Violence Intervention

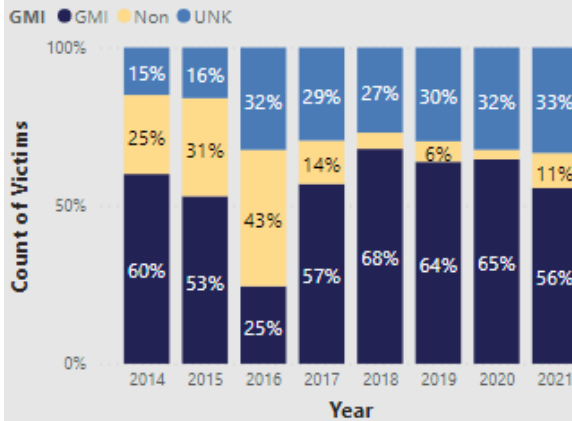
CAS Victims by Year and Type



Customs by Year



CAS Victims GMI vs Non by Year



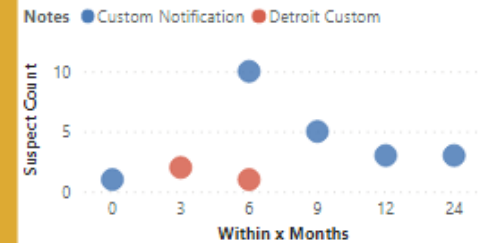
Police conducted custom notifications since January 2020 to Present

Custom Type	Custom Count
Influential Custom	19
Detroit Custom	35
Custom	223
Total	277

% Return as Suspects

15%

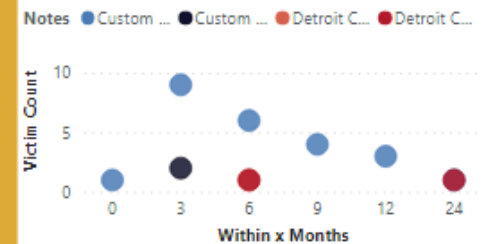
Suspect Count by Type



% Return as Victim

10%

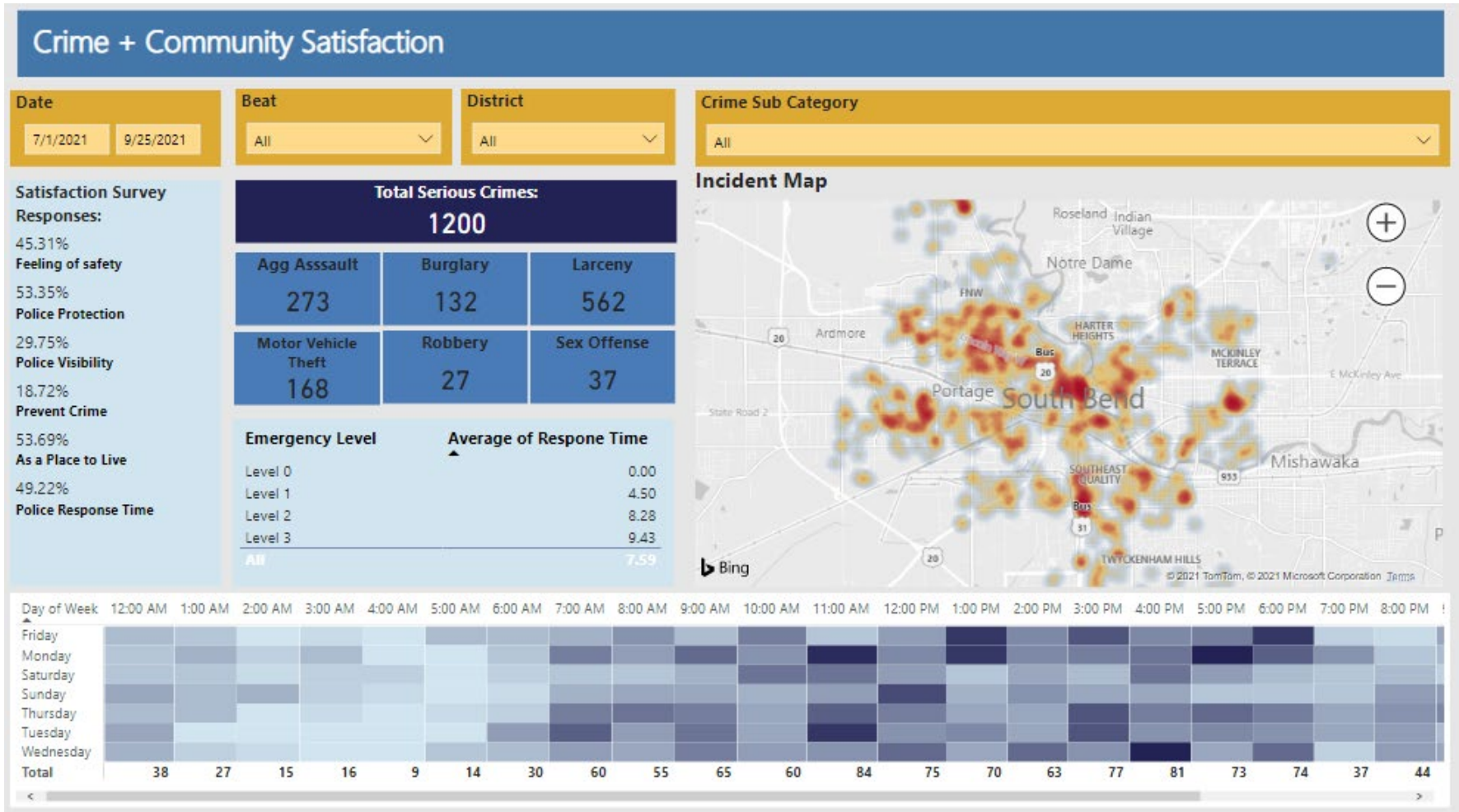
Victim Count by Type



GVI Insights

1. CAS victims trending upward but, GMI related victims fluctuate
2. Percentage of suspects remained steady, but victims increased from 8% to 10%
3. Certainty has been going up overall
 - Since 2021 is not yet complete, this proportion is not yet representative
4. Lower victims after heavy customs the following year

Crime + Community



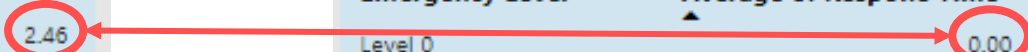
Crime + Community

Q2:

Total Serious Crimes:		
1614		
Agg Asssault	Burglary	Larceny
400	162	724
Motor Vehicle Theft	Robbery	Sex Offense
208	48	69
Emergency Level	Average of Response Time	
Level 0	2.46	
Level 1	5.32	
Level 2	7.35	
Level 3	7.92	
All	6.95	

Q3:

Total Serious Crimes:		
1200		
Agg Asssault	Burglary	Larceny
273	132	562
Motor Vehicle Theft	Robbery	Sex Offense
168	27	37
Emergency Level	Average of Response Time	
Level 0	0.00	
Level 1	4.50	
Level 2	8.28	
Level 3	9.43	
All	7.59	



Crime + Community Insights

1. Less serious crime calls from Q2 to Q3
2. District 2 has the largest volume of serious crime calls
3. Highest concentration areas:
 - Lincoln Way W
 - North of the Century Center
 - Near Lasalle Park

Recruitment + Training

Recruitment + Training

Trainings of Interest Since 2019

Category	2019	2020	2021	All Years
Tasers	28%	36%	0%	27%
De-escalation		43%	1%	22%
Driving & Vehicle Pursuits	9%	24%	69%	19%
Emotional Crisis Response	5%	31%	5%	11%
Community Policing	5%	18%	2%	10%
Safety & Compliance	4%	13%	7%	6%
Use of Force	6%	5%	9%	6%
Defensive Tactics	2%	4%	15%	5%
General Professional Skills	2%	0%	6%	2%
All Categories	8%	16%	11%	11%

Note: Training data categories do not reflect all training. Limited to categories that mirror the training interests survey.

As of Q3:

24%

Officers Able to Retire

As of Q3:

16

Last 2021 Retirements

As of Q3:

8

Last Officers Considering Retirement

Recruitment + Training Insights

1. Proportion of officers eligible for retirement has decreased from $\frac{1}{3}$ of the force to $\frac{1}{4}$, however, this is due mostly to retirements taken not increased recruits
2. 11% of all trainings in the last 3 years are towards topics of interest

Discussion questions before closing out the topic

1. What is the relationship between Enforcement Actions and Victims?
2. How is dispatch marking the response time?
 - Is it as soon as the officer radios in?
 - Is the officer marking themselves as arrived?
 - What about for detectives?

Taking action

Offering policy alternatives, data-based frameworks, and decision points to take action in improving the lives of South Bend residents

Taking Action

Post-incident reporting

Next steps

- Create centralized folder, establish organization, and set permission roles
- Reverse engineer traffic document which already contains an automation script with Applications team
- Schedule time with ADSi to discuss implementation of ideas for evidence processing

Decision points for the Mayor

- Satisfaction with approach so far

Taking Action

Police public surveys

Next steps

- Receive printed cards
- Begin pilots

Decision points for the Mayor

- Final decision on announcement approach

Taking Action

Gun Violence Report

Next steps

- Collect remaining content and feedback
- Make necessary changes and improvements
- Finalize slides

Decision points for the Mayor

- Thoughts on layout of mini-Stat
- Presentation style and public participation
- Timeline for start date

Taking Action

Quarterly statistics

Next steps

- Marry Gun Violence and GVI insights
- Interim internal evaluation of GVI program
- Continue to gather and improve Recruitment and Training metrics and KPIs

Decision points for the Mayor

- Thoughts and adjustments to proposed quarterly stats

Celebrating our values

This section highlights exemplary work happening in the City to improve performance that may otherwise go unnoticed



SBStat | Police

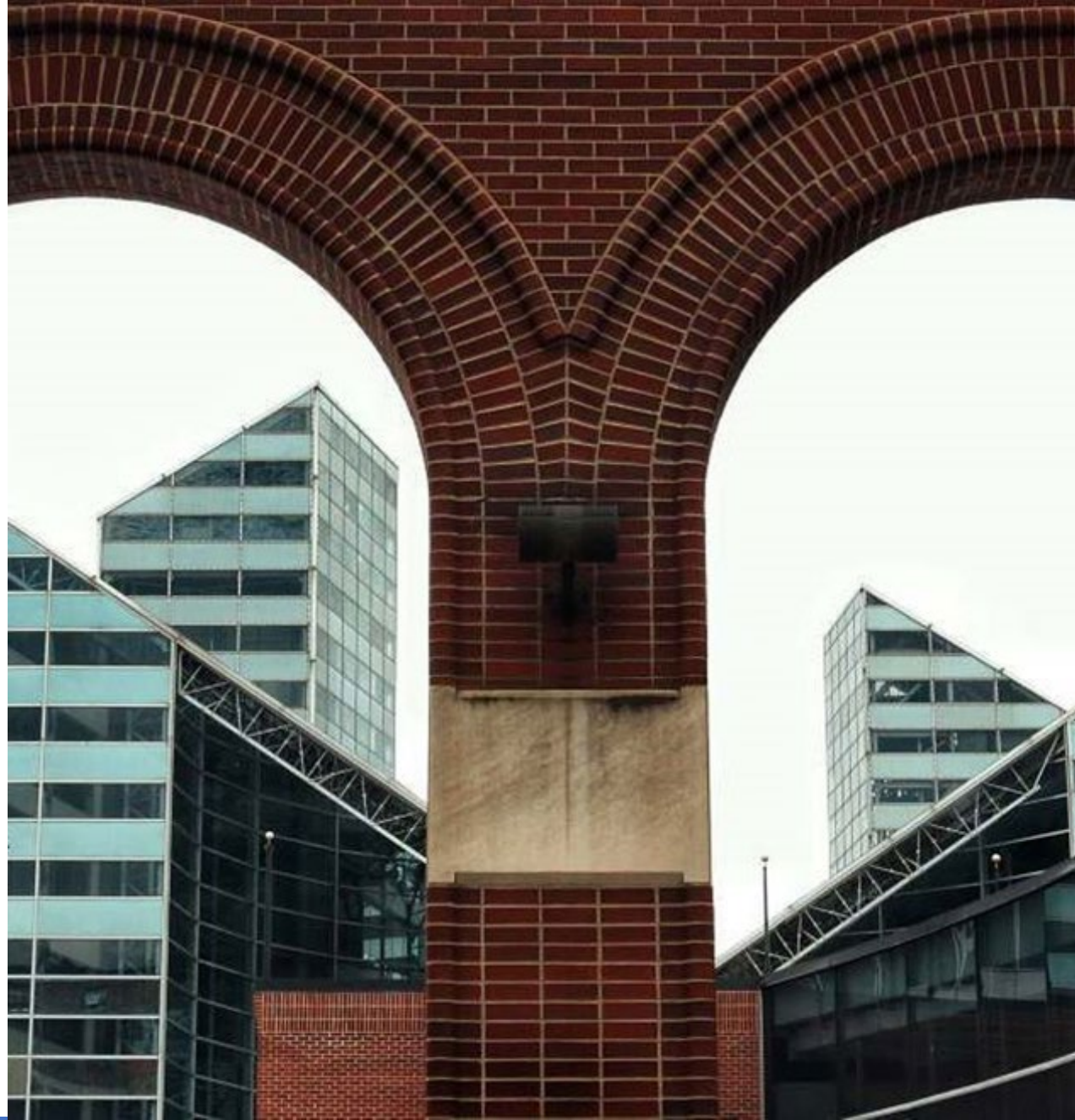
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Appendix

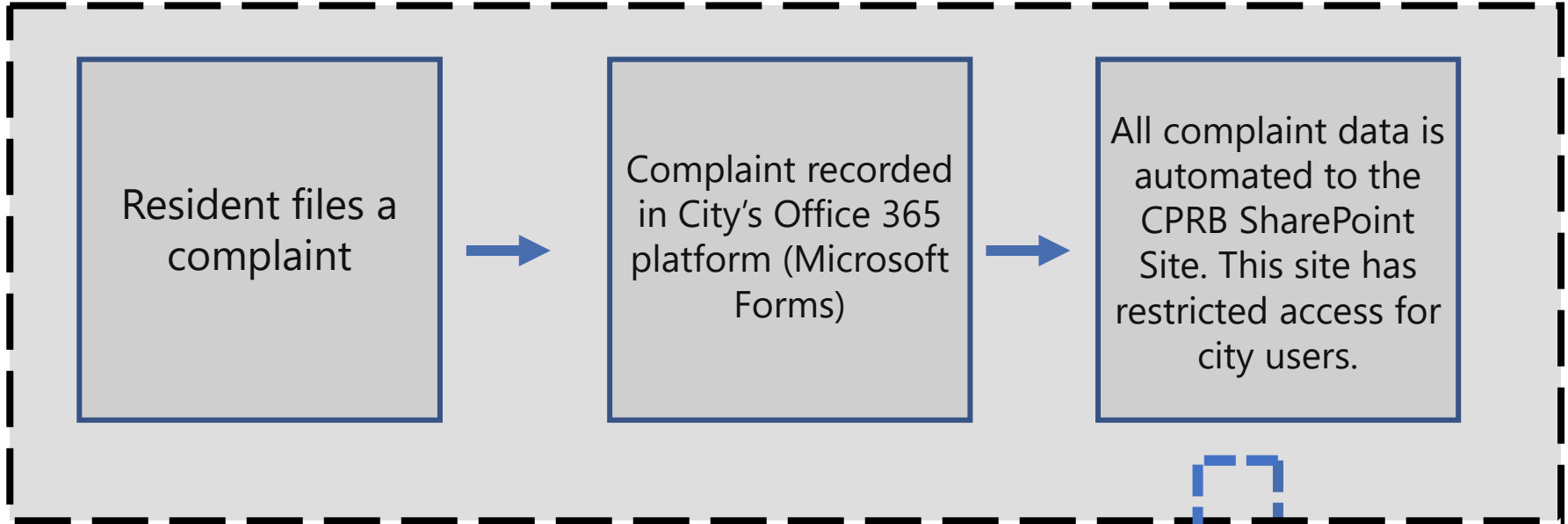
Project Update - Citizen Review Board Partnership

- Process map and data storage
- Technology options for administrative support and transparency

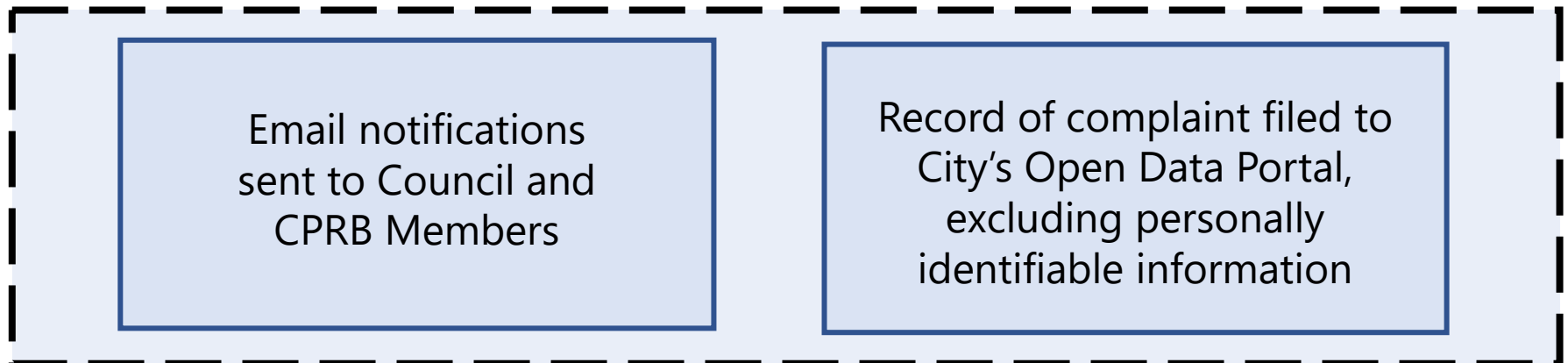


Process map | Filing a complaint to CPRB

Administrative and data storage steps



Potential transparency steps



Discussion questions before closing out the topic

1. Are there other strategies or processes that should be developed for transparency goals?
2. Are there opportunities for this process to be refined? Or is anything missing?