

SBStat | Neighborhood Stat

2021 Quarter 3 October 7th, 2021 City of South Bend



Ground rules for SB Stat Meetings

1. No stupid questions

Use this space to ask and address difficult questions safely

2. Data-driven decision making

Strive to make decisions based on whatever most recent data is available

3. Relentless follow-up

Identify clear action items and owners after each meeting

4. A bias towards action

Continuously seek to improve: our data, our ways of working, etc.

Today's Agenda

I. Project updates from previous Stat meeting

II. Deep-dive analysis & discussion

- Neighborhood Maps
- Sidewalk Condition Data
- Tax Abatement

III. Taking action

- Identifying clear action items and owners

IV. Celebrating our values

Highlights from this past quarter

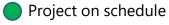
Project updates from previous Stat meetings

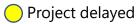
Neighborhood Stat Portfolio Summary

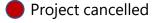
Status of SBStat projects in the queue for 2021

| Project | Brief Description | Status |
|---|--|--------|
| 2021 Infrastructure Planning & Management | An overview of 2021 infrastructure projects and goals | |
| Rebuilding our Streets Plan – Strategic Communications | Communicating progress towards goals established in the City's Rebuilding Our Streets plan | |
| Neighborhood Map | A map that breaks the city down by neighborhood for internal data analysis and operations planning | |
| Tax Abatement Analysis | Measure and understand the impact of historical, commercial tax abatements in South Bend | |

Legend







Project under consideration



Rebuilding Our Streets - 2021



- Street Paving
 - 46.81 lane miles completed
 - 17 streets scheduled for milling/paving next week
- Cracksealing
 - 47.02 lane miles completed
- Microsurfacing completed
 - 31^{st,} 32^{nd,} Bertrand, Clover, Roger, Ryer and Springbrook streets
- Brick Spot Repair
 - Jefferson Boulevard, Laurel, Maple, Pine and Wayne streets
- Total lane miles completed: 95.4

*

Rebuilding Our Streets - 2022

- Total lane miles of streets to be addressed in 2022: 120
 - Includes: Paving, Brick street repair, crack sealing, microsurfacing, reconstruction, etc.

• 2022 Budget

• MVH: \$1.9 Million

• LRS: \$1.6 Million

• Major Moves: \$800,000

Community Crossings: \$1,000,000

• Federal Aid: \$500,000

Strategic Capital: \$3,000,000

Total: \$8.8 Million



Curb & Sidewalk Council Allocation Program

- Reconstruction of residential curbs and sidewalks selected by council members
- 138 Properties addressed in 2021
- 2022 Budget: \$700,000





Curb & Sidewalk Reimbursement Program

- Annual program for property owners to receive partial reimbursement for curb and sidewalk reconstruction.
- 2021 application opened mid-April. Program was full by end of June.
- 40 properties participated in 2021.
- 2022 Budget: \$150,000





Safe Routes to School (SRTS)

- Replaces sidewalks and curb ramps along walking routes to schools.
- Design Phase 2022
 - Muessel Elementary & Holy Cross School
 - Construction planned for 2024
 - Our Lady of Hungary
 - Construction planned for 2025
- Federal Aid Project (80/20)



School Zone Flashing Beacons

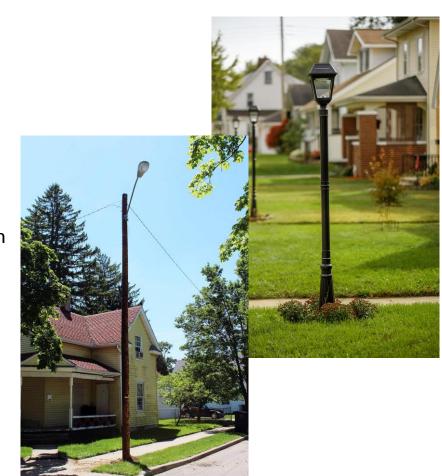
- Installation of 100 school zone flashing beacons at 30 school properties within city limits.
- Includes the removal of existing school signage and installation of new flashing beacons with the capability of remote programming
- Construction Phase Spring 2022
- Federal Aid Project (80/20)





Light Up South Bend

- Two components to Light Up SB Program:
 - Neighborhood Streetlight addition (by AEP)
 - Lamppost lighting cost share program
- Neighborhood Street lights
 - 65 Streetlights to be added in Districts 2, 4, 5 in 2021
- Lamppost Lighting Program
 - 88 lampposts installed for 2021 program
- 2022 Budget: \$260,000



*

Traffic Calming

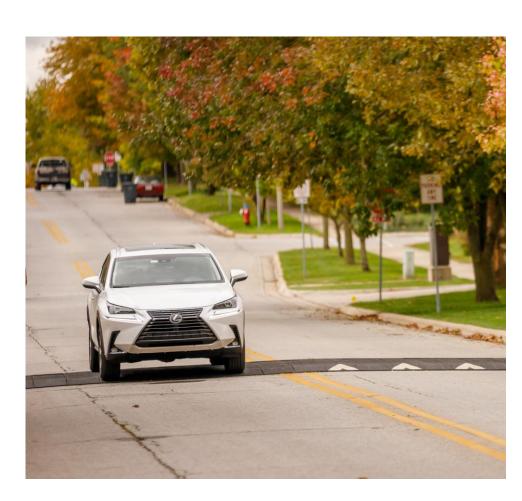
- Permanent Speed Humps Summer 2022 Installation
 - College Street
 - Johnson Street
 - Lindsey Avenue
- Speed Radar Feedback Signs
 - Indiana Ave. between Main & Olive streets
 - Ewing Ave. between Main & Olive streets
 - McKinley Ave. between Manchester & Ironwood drives
 - Spring 2022 Installation





Traffic Calming

- Rubber Speed Humps
 - Cost of rubber versus concrete is significantly less.
 - Piloting lower cost rubber speed humps/speed cushions in 2021.
- 2022 Budget Request: \$300,000





Other Neighborhood Infrastructure

- American Rescue Plan (ARP): \$2.5
 Million
 - Curbs and Sidewalks
 - \$750K for 1.5x current allocation
 - \$1.5M to double current allocation
 - Traffic Calming
 - \$15K per permanent speed hump
 - 150 current requests
 - Assuming 2 speed humps per request - \$4.5M
 - Lighting



*

Stormwater Projects

- Various Professional Services
 - Study and design efforts for stormwater drainage issues
 - Survey, land and easements acquisition services
 - DSSMR Federal Energy Regulatory Commission yearly requirements
- Miscellaneous Drainage Repairs
 - Catch basin repairs, basin investigations, storm sewer/culvert cleaning
- 2022 Budget: \$1 Million



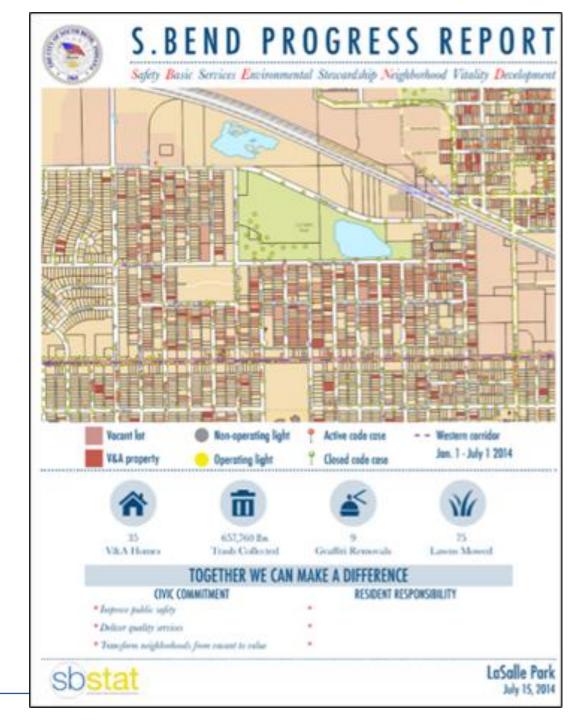
Deep-dive analysis & discussion

- Neighborhood Maps
 - Sidewalk data overview and next steps
- Tax Abatement

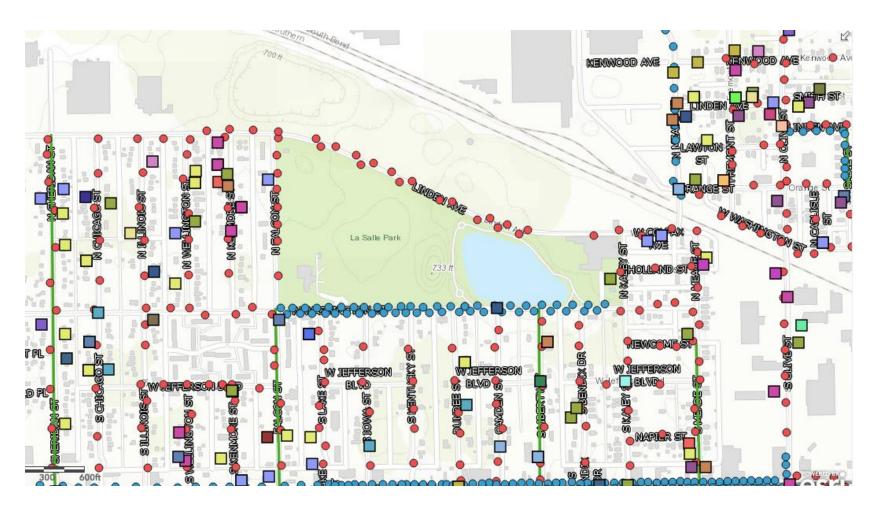


Background and Context

- A dynamic internal data tool for staff that can create reports
- Improve targeting for local programs and policies, ensuring we reach the residents we target
- An open data tool for neighborhoods to monitor and stay informed on changes happening at a street level



Interactive ArcGIS Tool



Improvements and Use Cases

Improvements

- Automated updates that are linked to Cityworks data (i.e. sidewalk and curb improvement data and infrastructure projects)
- Neighborhood boundaries labeled for tailored reporting

Future Use Cases

- Measuring areas with less walkability and their effect on food and transportation access
- Street level data of underserved areas

How it could work

EEE and I&T would team up:

- EEE works with neighborhood associations to pick boundaries + metrics/issues they care about most. I&T works with EEE to make a tailored template.
 - I&T runs 2 static reports run in Spring and Fall for that geography and publishes them.
- EEE can leverage the live map for events/meetings outside of the 2 static reports
 - Ex: Show the neighborhood association when they are picking metrics, bring up the map during planning sessions
 - I&T will train EEE and give them access to the maps, work to maintain and add to them

Proposed Roles & Responsibilities

| City Team | Responsibilities |
|---|--|
| Applications Team (I&T) | Maintaining the system of record, ensuring data integrity and adequate system performance. Work to add data. |
| Business Analytics Team (I&T) | Designing neighborhood-level reports and analysis for DCI staff. Work to add data. |
| Engagement & Economic Empowerment Team (DCI) | Using reports to share information with residents and co-create future reports based on neighborhood goals, interests. |

Proposed Process Map

Neighborhood Maps Reporting



Disparate Data Sources (CRM, GIS)

Neighborhood Map

Applications Team (I&T)

Neighborhood Reports (Descriptive Statistics & Analytics)

> Business Analytics Team

Resident Engagement & Co-creation

Engagement & Economic Empowerment Team

Static Report-Lasalle Park



Neighborhood quarterly report

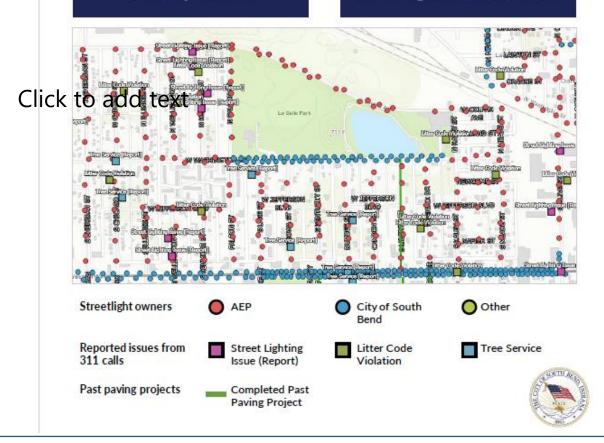
6/24/21 to 9/23/21

376 streetlights in the Lasalle Park Neighborhood

80% of 311 calls completed or closed

52% of streetlights are City owned

12.5% of 311 calls are streetlight related issues

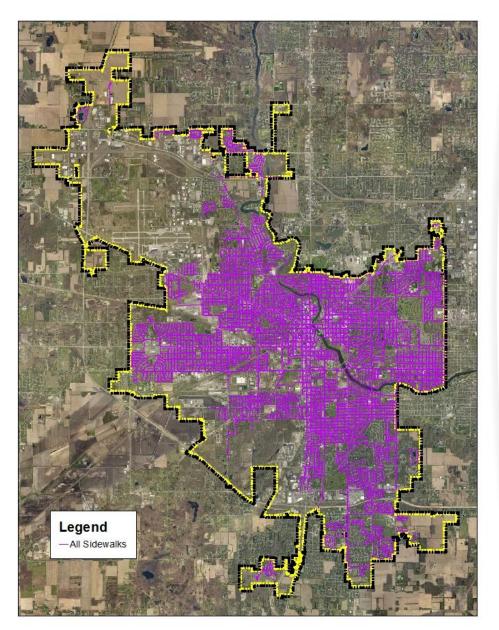


Sidewalk Data

- Historical Data
- Current State
- Options for Next Steps



2015 Sidewalk Assessment

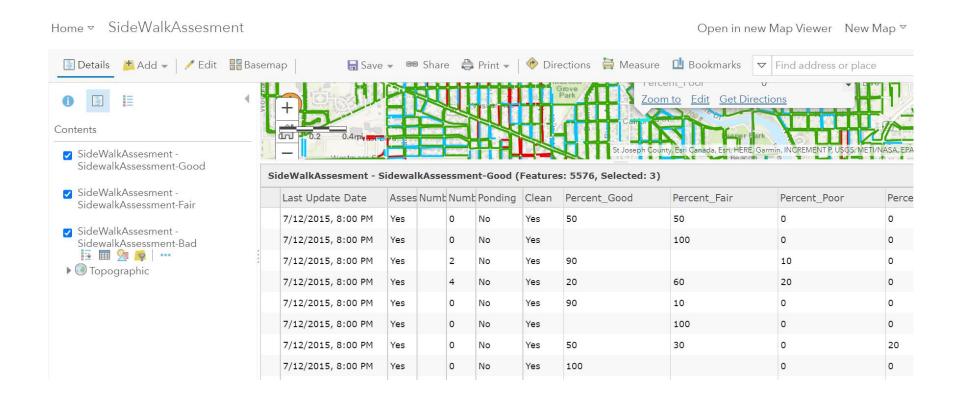


Past sidewalk condition assessments Background

- In 2015, interns walked the streets of South Bend and rated the quality of existing sidewalks around the city
 - Districts 2, 3, and 6 had the highest concentration of sidewalks rated as "poor" or "had"
- Rating System
 - Good nothing wrong with sidewalk
 - Fair aesthetic problem (deterioration, small cracks, etc.)
 - Poor not ADA compliant (vertical faults, fixed by grinding down)
 - Bad needs to be replaced (big cracks or gaps)

2015 Sidewalk Assessment *Background*

- Stored in ArcGIS, geolocated
- Assessed at block level
 - Percent good, fair, poor, bad
- Types of deficiencies captured
 - Vertical/horizontal fault, ponding, etc.



Sidewalk Data

Current state and potential improvements

Current State

- Address-level location of improvements made
 - Ability to overlay with past historical sidewalk condition
- Broken down by funding source, internal vs. contractor, etc.

Potential Improvements

- Consider adding data fields on:
 - condition assessment
 - Street type (residential v. non-residential)
 - Connectivity score (connection to pedestrian networks, proximity to transportation, food)

| IDÎ | YEAR | YID Work | Add_Line1 | i_Nu Add | Add_Street | Add_ StTvp | Add_City_ | Add St | | Distri | Requesting Program | Council Member | Work by |
|---------|------|----------|------------------|----------|------------|---------------|------------|-----------|-------|--------|-----------------------|----------------|------------|
| 2018001 | 2018 | 1 | 930 Roosevelt St | 930 | Roosevelt | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018002 | 2018 | 2 | 934 Roosevelt St | 934 | Roosevelt | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018003 | 2018 | 3 | 926 Roosevelt St | 926 | Roosevelt | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018004 | 2018 | 4 | 938 Roosevelt St | 938 | Roosevelt | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018005 | 2018 | 5 | 942 Roosevelt St | 942 | Roosevelt | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018006 | 2018 | 6 | 1702 N Elmer St | 1702 N | Elmer | St | South Bend | IN | 46628 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018007 | 2018 | 7 | 912 Golden Ave | 912 | Golden | Ave | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018008 | 2018 | 8 | 908 Golden Ave | 908 | Golden | Ave | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018009 | 2018 | 9 | 1704 College St | 1704 | College | St | South Bend | IN | 46628 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018010 | 2018 | 10 | 1121 Allen St | 1121 | Allen | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018011 | 2018 | 11 | 1123 Allen St | 1123 | Allen | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018012 | 2018 | 12 | 1129 Allen St | 1129 | Allen | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |
| 2018013 | 2018 | 13 | 1137 Allen St | 1137 | Allen | St | South Bend | IN | 46616 | 1 | Council Allocation | Tim Scott | Contractor |

Discussion questions before closing out the topic

- 1. What type of sidewalk data would you like to see on the neighborhood map?
- 2. How often should the City conduct comprehensive assessments of sidewalk condition? Is there support/interest in doing this next year?
- 3. Are there any policy changes re: sidewalks that we want to consider or discuss going into an assessment?
- 4. Are there any research questions you have on sidewalks in South Bend?

Tax Abatement Impact

- Background / Methodology
- Available data & analysis
- Options to improve performance

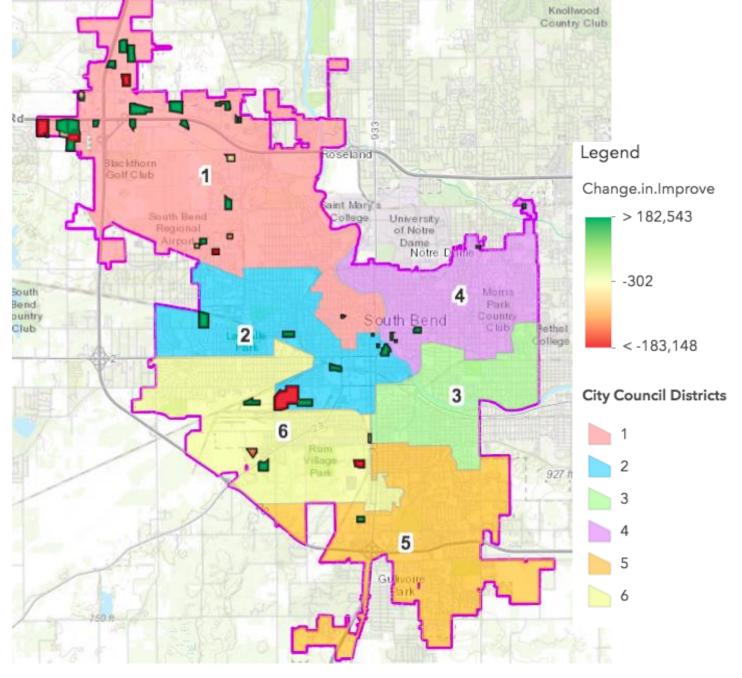
Tax Abatement-Project Review

Background

- Property tax abatement is a tool used by local governments to attract and retain businesses in a defined economic zone
- The analysis looks to measure and understand the impact of historical, commercial tax abatements in South Bend

Methodology

 The analysis compared changes in Assessed Value of Completed Commercial Abatements from 2012-2020. 52 abatements were completed during this period.



Results of Analysis

 Tax abatements completed between 2012-2020 generated \$75M+ in improved value and \$2.25M+_ in new tax revenue

TIF Zone- SB German-009 — showed the greatest increase in improved value of \$22,284,900.00. While TIF Zone-SB Portage 026 — decreased in improved value — by (\$1,119,500.00)

 Tax Abatements when used as a tool for attracting new business, show greater increases in Assessed Value over time based on changes in improved value of vacant lots.

| | | | Change in Improved Value |
|--------------------------------|-------|--------------|--------------------------|
| | count | count vacant | sum |
| TIF | | | |
| 101 SB Central Alloc. Area 026 | 4 | 0 | 656,700.00 |
| 104 SB West Washington 026 | 1 | 0 | 992,200.00 |
| 105 Airport-SB German 009 | 14 | 7 | 31,733,200.00 |
| 106 Airport-SB Portage 026 | 4 | 0 | (1,119,500.00) |
| 109 Airport-SB Warren 037 | 2 | 0 | 5,814,900.00 |
| 111 SB SO #1 Centre 002 | 1 | 0 | 223,500.00 |
| 115 SB NE Portage 026 | 1 | 0 | 4,151,600.00 |
| 125 River West 1-SB German 009 | 9 | 7 | 22,284,900.00 |
| 126 River West 1-SB Portge 026 | 5 | 1 | 2,149,500.00 |
| 129 River West 1-SB Warren 037 | 1 | 1 | 39,600.00 |
| 135 River East 1-SB Portge 026 | 1 | 0 | 867,300.00 |

| Property Type | Change in Improved Value | End Taxable Revenue | Count | Percent of Revenue |
|-----------------|--------------------------|---------------------|-------|-----------------------|
| All | \$ 75,658,200 | \$ 2,269,746 | 52 | - |
| Vacant Lots | \$ 50,087,800 | \$ 1,502,634 | 19 | 66% |
| Non-vacant Lots | \$ 25,570,400 | \$ 767,112 | 33 | 33% |
| TIF | \$ 67,793,700 | \$ 2,033,811 | 43 | 90% |
| Non-TIF | \$ 7,865,300 | \$ 235,929 | 9 | 10% |
| Vacant in TIF | \$ 43,835,200 | \$ 1,315,056 | 16 | 58% |

Discussion Questions

- Any follow-up questions? Would it be worth time/effort to do a more robust analysis?
- Has Council seen this? Any issue/questions? Are there other effective ways we should communicate this data to council?
- How often should we assess tax abatement performance? How often should we update this analysis?

Celebrating our values

This section highlights exemplary work happening in the City to improve performance that may otherwise go unnoticed

Celebrating our Values





SBStat | Neighborhood Stat

2021 Quarter 3 October 7th, 2021 City of South Bend



Appendix

2015 Sidewalk Assessment

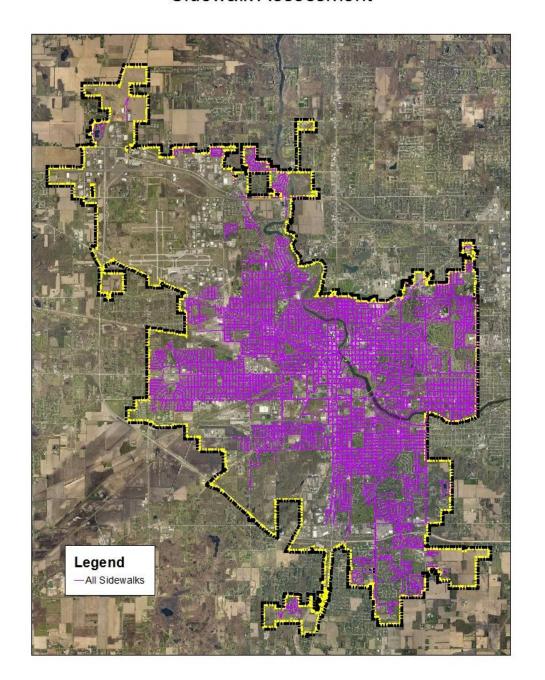
In 2015, interns walked the streets of South Bend and rated the quality of existing sidewalks around the city.

- Districts 2, 3, and 6 have the highest concentration of sidewalks rated as "poor" or "bad"
 - Results from the 2018 Community Survey indicate that residents in these districts are most dissatisfied with the condition of their sidewalks
- If the City of South Bend wanted to repair all sidewalks (not including curbs) that are below a "good" rating, it
 would cost over \$100M
 - 1.8M linear feet * \$60 = ~\$108M

| | Miles | % of City |
|-------|-------|-----------|
| Good | 357 | 51.1% |
| Fair | 220 | 31.5% |
| Poor | 90 | 13% |
| Bad | 31 | 4.5% |
| Total | 698 | |

| District | Total Miles | Miles Poor | % Poor | Miles Bad | % Bad | Total Poor / Bad |
|----------|----------------|---------------|--------|--------------|-------|---------------------|
| 1 | 107 | 11 | 10% | 7 | 6% | 16% |
| 2 | 138 | 19 | 14% | 10 | 7% | 21% |
| 3 | 125 | 22 | 17% | 15 | 12% | 29% |
| 4 | 129 | 12 | 9% | 3 | 2% | 11% |
| 5 | 103 | 12 | 11% | 6 | 6% | 17% |
| 6 | 96 | 15 | 16% | 11 | 11% | 27% |

Sidewalk Assessment





Rating System



- Good = nothing wrong with sidewalk
- Fair = aesthetic problem
 (deterioration, small cracks, etc.)
- Poor = not ADA compliant (vertical faults, fixed by grinding down)
- Bad = needs to be replaced (big cracks or gaps)

Rating System - Bad

| CRITERIA | EXAMPLE | RATING |
|---|---------|--------|
| Horizontal Fault horizontal gaps or openings of 2" or greater | | Bad |
| Cross-Slope greater than a 1 in 12 cross-slope on sidewalk | | Bad |
| Cracking not traversable by a wheelchair | | Bad |



Rating System – Poor

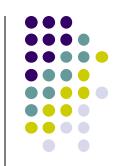
| CRITERIA | EXAMPLE | RATING |
|---|---------|--------|
| Vertical Fault Vertical offsets in the sidewalk | | Poor |





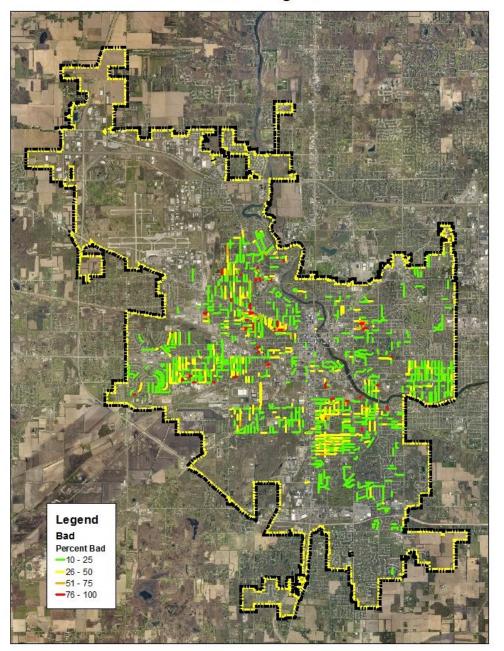
| CRITERIA | EXAMPLE | RATING |
|---|---------|--------|
| Spalling surface deterioration of 1/4" or greater | | Fair |
| Obstructions any obstructions restricting operating width to less than 36", enough space for a wheelchair to pass | | Fair |
| Cracking four or more surface cracks in a sidewalk panel | | Fair |
| Ponding standing water, or evidence of standing water on sidewalk | | Fair |
| <u>Cleanliness</u> excessive debris or poor cleanliness on sidewalk | | Fair |

Assessment Data



| | Length (Miles) | Percent of City |
|-------|----------------|-----------------|
| Good | 357 | 51.1% |
| Fair | 220 | 31.5% |
| Poor | 90 | 13% |
| Bad | 31 | 4.5% |
| Total | 698 | |

Sidewalk Assessment Percent of Length Bad





Sidewalk Assessment ADA Compliance

