City Performance Management
2021 Q2 SB Stat Post-Meeting Memo

2021 SB Stat Key Takeaways

- 21 CP Project Portfolio Updates
  - Transparency hub – The Recruitment Dashboard on the Transparency Hub was revised to include a breakdown of the disqualified/withdrawn/incomplete data category and separate visuals filtered to the current year. This was in response to direct feedback from council and users.
  - Surveys – Both the Public Training Interests and Rapid Response Survey are close to completion and can plan implementation. A few closing out tasks include a distribution plan, revising training categories to those that are socially of interest, and leveraging community groups for final feedback.
  - Post-Incident Reporting – The 3 priority processes identified have been process mapped in full, with some process specific and overall improvement ideas already being explored. One of which is the use of cascading form scripts to reduce the redundancy of entering frequent fields across documentation.

- Quarterly Stat
  - Crime + Community – There is conflicting opinions in the community over their perceptions of safety versus feelings of the department's ability to prevent crimes. Peak operating hours for serious crimes are between the hours of 1AM and 12PM.
  - Training + Recruitment – The percentage of officers who are capable of retiring has decreased since last year but, this is due to those officers taking their retirement.
  - Group Violence Intervention – Currently 76% of contacts in the GVI program since 2020 have not reappeared as a suspect or victim in the Police Department's record system. Of those who did reappear, the most vulnerable period is within 3 months of performing a Custom Notification.

2021 SB Stat Topic Next Steps

- 21 CP Project Portfolio Updates
  - Finalize surveys with community feedback and begin implementation plan
  - Begin documentation audits for improvements and consolidation efforts
- Quarterly Stats
  - Drilldown data and designation of emergency vs non-emergency calls
  - Revision of training categories and retirement data

EXCELLENCE | ACCOUNTABILITY | INNOVATION | INCLUSION | EMPOWERMENT

- Continued data discussions leading to further implementation