



City Performance Management 2021 Q1 SB Stat Post-Meeting Memo

2021 SB Stat Key Takeaways

- 21 CP Project Portfolio
 - New project portfolio tool for high level management of all projects
 - Post-incident reporting progress is well underway with developing ideas and identifying common data points across processes to consolidate forms
 - The rapid police survey is designed for a short SMS format with a focus on accessibility, while the training interests survey is designed around capturing the most information possible on perceptions of current performance in key training interests
- Quarterly Statistics
 - The three focus areas for 2021 quarterly stats: Crime trends, recruitment and training, and Group Violence Intervention
 - Metrics are to encourage conversations around a city-wide approach to crime and monitor key focus areas for the department in a quantitative way
- Community Survey Results
 - The 2020 community survey was distributed during July and August, where the political climate and COVID-19 pandemic were contributing factors to results
 - Satisfaction with police increased by 4 points since 2018, where as regional and national benchmarks saw decreases, indicating forward progress in a unique climate
 - The three most important topics to residents were: preventing crime, and police visibility and safety in neighborhoods

2021 SB Stat Topic Next Steps

- 21 CP Project Portfolio Updates
 - Introduce portfolio management tool to all project participants and complete
 - Complete remaining process maps and identify process wastes
 - Finalize language and training survey categories then leverage community network for distribution
 - Complete ADSi portion of query, clean, and merge data
- Quarterly Stats
 - Decide relevant time horizon for police training topics
 - Create functional stat dashboard from prototypes

- Determine format for retirement metric